

Tips to  
Improve  
Contact  
tracing in  
your  
establishment

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# Case investigation and Contact Tracing

- ▶ COVID-19 is a nationally notifiable disease and when diagnosed or identified, must be reported to public health. Health departments are responsible for leading case investigations, contact tracing, and outbreak investigations.
- ▶ Case investigation and contact tracing is part of the process of supporting patients and warning contacts of exposure in order to stop chains of transmission.

# Case investigation and Contact Tracing

- ▶ Case investigation is the identification and investigation of patients with confirmed and probable diagnoses of COVID-19
- ▶ Contact tracing is the subsequent identification, monitoring, and support of their contacts who have been exposed to, and possibly infected with, the virus.

# Case investigation and Contact Tracing

These are effective in breaking the chain of disease transmission and prevent further spread of the virus in a community.

- ▶ Prompt identification and reporting of all Covid-19 cases
- ▶ Voluntary isolation of all positive cases
- ▶ Quarantine of all close contacts
- ▶ Monitoring of COVID-19 contacts for symptoms

# Contact Investigation in the workplace and Employee involvement

- ▶ What we may ask the Employee:
  - ▶ Who works with the individual
  - ▶ What kind of work does this individual perform
  - ▶ What kind of work setting
  - ▶ Who do they have lunch with or smoke breaks
  - ▶ Do they have close acquaintance at work

# Contact Investigation in the workplace and Employer involvement

- ▶ What we may ask the Employer:
  - ▶ Conduct site visit
  - ▶ Work environment
  - ▶ Help in understanding the risk for transmission in the workplace and identifying exposures and contacts in the workplace.
  - ▶ Providing further identification of potential contacts who worked in the same area and on the same shift,
- ▶ Workplace Contacts
  - ▶ Rely on the employer to identify workplace contacts.

# Communication

- ▶ For Public Health to be successful, Public Health and Public Trust is Important
  - ▶ Is crucial in order to protect friends, family, and community members from future potential infections.
- ▶ Public awareness, and understanding and acceptance of case investigation and contact tracing and the need for contacts to separate themselves from others who are not exposed.
- ▶ Community members need to take responsibility to follow the guidance from public health agencies.

# Collaboration with Public Health

- ▶ Employers who are interested can initiate agreement with Public Health to train their staff to support contact tracing but Public health will take responsibility for case investigation and contact tracing outside of the workplace.
- ▶ The individual trained will serve as a resource to the health department and the workplace as the primary point of contact for coordinating all contact tracing activities.





# Questions