

2020 Directory

Guam Hotel & Restaurant Association



www.ghra.org



NATIONAL
RESTAURANT
ASSOCIATION

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Pacific Asia Travel Association
MICRONESIAN CHAPTER



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2020

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Message from the CHAIRMAN



Dear friends, colleagues and fellow members of GHRA,

I am very honored by your confidence in electing me to the board, and the opportunity to serve as your Chairman for the GHRA in 2020. I am looking forward to working with you and the membership to continue to make the GHRA the premier trade organization that it has become.

Then, the question on everyone's mind is, "What will I do?"

I came to Guam almost 21 years ago to join one of the international hotels as director of sales and marketing. This was my first encounter with island tourism. Tourists were carried by the airlines, collected at the airport by tour agents and delivered to their hotels. Guests arrived like a wave on the beach, and flight schedules were then causing a pattern of a wave of arrivals. There were no walk-in tourists. It made no sense to solicit hotels at the airport because their hotels were selected before arrival. You may sigh and say, "Ahh the good old days."

Everyone agrees with me that the industry we are in today has drastically changed from 20 years ago. Names of hotels and restaurants, the mix of tourists, tour operators, management of government and regulations we have to follow are just a few examples. Technology, social media and the digital platform have taken over the traditional ways people make travel decisions and the travel experience overall. And our industry will continue to change with or without you.

I have been a member of the board of directors for quite some time. At the beginning, one of my favorite things at the board meetings was having a cup of coffee and doughnuts. I just grabbed them and listened to other board members talk. I was consumed with listening and comprehending what I heard, fascinated by the vast information being shared among the board members. I have always respected and appreciate the board's networking and knowledge of the industry and the who's who of Guam.

What we discuss and what we do is how we can make our industry better and be better prepared for the changes to come. There is no denying the impact, influence and contribution GHRA has on the industry and on the community as a whole.

My goal is to continue this momentum with the support of all our members. I believe we have many colleagues among hotelier, restaurateur, allied and affiliate members who would like to contribute to the industry and would like to know what is happening in our industry. GHRA conducts many meetings and events for members throughout the year. As Chairman, I would like to promote and encourage your participation in these committee meetings and at the planned events. If I can enhance your awareness of GHRA and help you realize that you do not have to be a general manager or a business owner to be involved, we can all make GHRA a better organization to serve you and support all of us in our very volatile industry.

Are you prepared for the many changes? Let GHRA help you be better prepared.

By the way, there are no more doughnuts at the meeting table. They are now replaced with superfoods for our better health. And, GHRA is a "superfood" for this volatile industry we all so love.

Toshiro Doi
Chairman

Message from the PRESIDENT



Hafa Adail

Thank you to all of the tourism industry stakeholders, partners, employees, employers and leaders as we continue to work together to help grow the market. In 2019, Guam received more than 1.6 million tourists and saw growth in both the Japan and Korean markets. But there have been challenges with decreases in other source markets, changes with air carriers and recent effects from the novel coronavirus (2019-nCoV).

As the leading trade organization for tourism, it is extremely important that we continue to serve as a liaison, an invaluable resource, and advocate to address issues, concerns, challenges and opportunities that have an impact on the market and with the employers and employees of the industry. Some of the key programs we focused on in 2019 included:

- Regulatory and compliance issues with Department of Public Health and Social Services regarding pool regulations, sanitary permits and health certificates;
- Guam Environmental Protection Agency regarding compliance and reporting for emissions permits and sustainability programs, including food waste, recycling and green initiatives;
- Occupational Health and Safety Administration regarding outreach for training and consultation services;
- Department of Revenue & Taxation regarding compliance issues with Airbnb and short-term vacation rentals; and
- Guam Department of Labor regarding workforce development training programs with the SAE Expansion Grant with AHLEI START, pre-apprenticeship, registered apprenticeship and other training programs.
- Legislative bills regarding minimum wage, business privilege tax, GRAP, short term vacation rentals and other issues.

In 2020, GHRA will expand its communications by revamping its website to include a library to serve as a resource for the industry, as well as introduce a new GHRA app for events and programs, continue workforce development programs, educate members on best practices and industry news and represent the industry on legislative, regulatory and compliance issues.

Si Yu'os Ma'ase,
Mary P. Rhodes

Guam Hotel & Restaurant Association

MEMBERSHIP APPLICATION



Please detach this form, fill in the information and mail to GHRA with a check (payable to GHRA) or contact us for a credit authorization form for the appropriate amount to:

Guam Hotel & Restaurant Association

P.O. Box 8565 Tamuning, Guam 96931 | Telephone: 671.649.1447 | Facsimile: 671.649.8565

Email: info@ghra.org | Website: www.ghra.org

Today's Date: [_____]

Company / Organization Name: [_____]

aka or dba: [_____]

Company Anniversary Date: [_____]

GHRA Member of Record (Name): [_____]

Position / Title: [_____]

Business Location (Address): [_____]

Mailing Address: [_____]

Telephone: [_____] Facsimile: [_____]

Email Address: [_____] Website: [_____]

Membership Categories and Membership Dues (Annual):

Please only check one box for type of membership and applicable level of membership.

A. Active Member "Hotelier": [__]

Please indicate actual number of rooms

- ☐ Less than 100 rooms = \$600.00 Flat Rate
- ☐ More than 100 rooms = Total Rooms X \$9.25
- ☐ Room under construction = Total Rooms X \$5.80
- ☐ Bed and breakfast/short term vacation rentals more than 5 rooms = \$100
- ☐ Bed and breakfast/short term vacation rentals less than 5 rooms = \$50

B. Active Member "Restaurateur": [__]

Please indicate actual number of seats

- ☐ Less than 25 seats = \$150.00 Flat Rate
- ☐ 26 - 50 seats = \$350; 51-100 seats = \$525
- ☐ More than 100 seats = \$787.50
- ☐ Food trucks/ Peddlers = \$50

C. *Active Member "Allied": [__]

For all Privately Owned Businesses, please indicate company annual revenues

- ☐ Less than \$250,000 in Annual Revenues = \$200.00
- ☐ Less than \$5 Million in Annual Revenues = \$700.00
- ☐ Greater than \$5 Million but Less than \$7.5 Million in Annual Revenues = \$850.00
- ☐ Greater than \$7.5 Million but Less than \$10 Million in Annual Revenues = \$1,000.00
- ☐ Greater than \$10 Million in Annual Revenues = \$1,250.00

D. Affiliate Member "Associate": [__]

For all Non-Profit Trade Organizations and Government Agencies = No Charge

Please indicate Type of Business:

- | | | |
|--|--|---|
| <input type="checkbox"/> Advertising/Printing/Publications | <input type="checkbox"/> Financial Services | <input type="checkbox"/> Security |
| <input type="checkbox"/> Communications | <input type="checkbox"/> Health/Medical Services | <input type="checkbox"/> Transportation |
| <input type="checkbox"/> Computer Services | <input type="checkbox"/> Optional Tours | <input type="checkbox"/> Wholesale |
| <input type="checkbox"/> Construction/Landscaping | <input type="checkbox"/> Retail | <input type="checkbox"/> Other |
| <input type="checkbox"/> Consulting Services | <input type="checkbox"/> Sanitation | |

☐ Description of Services: [_____]

MEMBERSHIP BENEFITS

- Business to Business Networking
- Training and Education Seminars
- Opportunities with seven GHRA committees
- Industry Scholarships
- Monthly Statistics
- Quarterly General Membership Meetings
- Annual Membership Directory
- Opportunities with annual events (e.g. Golden Lotte & HERO Awards, PHARE, GHRA Social, Tourism Cup)
- Liaison with Government of Guam, Guam Legislature, Government Agencies, and Non-Government Organizations
- Advocating legislation and governmental regulations
- Improving industry relations
- Assistance during Disaster Recovery Efforts
- Affiliation with the American Hotel & Lodging Association (AHLA) including access to Educational Institute Discounts
- Affiliation with the National Restaurant Association (NRA)
- Marketing & Public Relations Programs
- Exposure on GHRA website and social media
- Sports Leagues and special events
- 3-month Digital signage promotional package with Vantage Advertising

AGREEMENT TO (ACCEPTANCE OF TERMS & CONDITIONS):

This membership application shall not be binding until it is accepted and approved in writing by the board of Directors of the Guam Hotel and Restaurant Association.

Your membership will automatically renew by the 31st of December of each member year. Requests for discontinuation must be made in writing, but you will be responsible for dues owed for each calendar year of membership.

In witness whereof, applicant has caused this application to be read and signed by an officer of the company or person duly authorized. Execution of this application signifies full understanding and acceptance of all terms and conditions of the 'Articles of Incorporation and Bylaws of the Guam Hotel and Restaurant Association' including but not limited to the fully payment of dues and fees as assessed.

NAME (PRINT) OF AUTHORIZED REPRESENTATIVE:

SIGNATURE OF AUTHORIZED REPRESENTATIVE:

DATE SIGNED: _____



GHRA

MAKE OUR STRENGTH YOURS

WE HELP YOU GROW YOUR BUSINESS!

- Promote your business directly to any one of the seven standing committees who meet monthly.
- Participate in all marketing and promotional activities organized by GHRA and its tourism industry partners, including PHARE, Hafa Adai Study Tours, Golden Latte and HERO Awards, GHRA Social and Tourism Cup.
- Participate in four quarterly general membership meetings and three hotelier and restaurateur meetings on an annual basis.
- Receive discounts when you advertise in the membership directory, GHRA website and social media sites.
- Have overnight access to GHRA members through our communications/distribution network (fax/email).
- Members are encouraged to support other members first when needing a product or service.

WE HELP YOU CUT THROUGH THE RED TAPE!

Through the standing committees, we help you address concerns with all government and nongovernment organizations to include, but not be limited to:

- Department of Public Health and Social Services;
- Guam Community College, University of Guam, Guam Department of Education, Guam Employers Council and other educational institutions;
- Guam Police Department, Guam Fire Department and other law enforcement agencies;
- Guam Power Authority, Guam Waterworks Authority and the Public Utilities Commission;
- Chamber of Commerce, Guam Visitors Bureau, Guam International Airport Authority, Japan Guam Travel Association and Korean Travel Association of Guam;
- Department of Parks and Recreation;
- Guam Economic Development Authority and the Department of Revenue and Taxation;
- The Guam Legislature and the Administration through the GHRA Board of Directors and the President.

WE HELP TRAIN AND EDUCATE MEMBERS!

Members have access to:

- Discounts on educational material from the American Hotel & Lodging Association and the National Restaurant Association;
- Professional educational certifications/designations provided through the American Hotel & Lodging Association;
- Industry scholarships (for members only) available through the GHRA scholarship fund and apprenticeship program with Guam Community College;

- Low-cost/no-cost professional training by GHRA committees;
- A minimum of three annual workshops on various topics by GHRA with professional guest lecturers from abroad;
- Industry information available through the GHRA Library.

WE KEEP YOU CONNECTED AND INFORMED!

We provide our members with:

- Regular Membership Alerts on issues affecting your business;
- Monthly hotel statistical reports;
- Access to membership survey information (wage/benefits/marketing);
- Updates on laws, rules and regulations that affect our business and industry.

WE ARE THE BRIDGE BETWEEN OUR INDUSTRY, OUR EMPLOYERS AND OUR COMMUNITY!

- Donations are made to local charitable organizations on behalf of members.
- Community-related promotions are organized, such as the Pacific Hotel and Restaurant Expo, GHRA Social, Keep Guam Clean Beach Clean-Up and the Tourism Cup Championship Golf Tournament.
- We organize employee sports activities/leagues for member companies.

WE ARE ACCESSIBLE!

- We provide consultation over the phone or in person to members on day-to-day workplace issues.
- We are available to meet with any member at his or her location and convenience.

Captain Morgan

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f@t@TOASTGUAM

HISTORY | MISSION STATEMENT

The Guam Hotel & Restaurant Association is a private, nonprofit trade association that began 48 years ago. On Aug. 28, 1972, a small group of hoteliers filed articles of incorporation with the Department of Revenue and Taxation for a new corporation to be known as the Guam Hotel Association Inc.

In 1974, the six-member board (representing the Guam Hilton Hotel, the Cliff Hotel, the Guam Dai-Ichi Hotel, the Okura Hotel, the Fujita Guam Tumon Beach Hotel and the Reef Hotel) amended its bylaws to

include restaurants and renamed it the Guam Hotel & Restaurant Association.

In 1992, the association once again revised its bylaws. The following mission statement represents the attitude and philosophy of the association's membership:

The Guam Hotel & Restaurant Association will strive to be an active corporate citizen in the community and work with others to improve the overall quality of life on the island of Guam. Its primary purposes are to:

- Promote the highest standards of service and quality in the hotels and restaurants on Guam;*
- Advocate just legislation and governmental regulations governing the conduct of business;*
- Improve business-community relations through positive interactions with Guam's citizenry; and*
- Publicize the value and benefits of the island's visitor industry to the territory's economy.*

The Guam Hotel & Restaurant Association is proud of its history and record of community service activities. It sponsors:

- Academic scholarships in the visitor industry trades
- Training and educational opportunities
- Grant funds for civic projects
- Monthly statistical reports
- An annual gala dinner
- The Pacific Hotel & Restaurant Exposition (PHARE)
- Job fairs
- Social sports leagues
- Tourism Cup Championship Golf Tournament
- GHRA Social
- Golden Latte Awards
- Hero Awards

Your company can also be counted among the ranks of hoteliers, restaurateurs and allied industry members. Just complete our application form and send it together with the appropriate dues to the GHRA office at P.O. Box 8565, Tamuning, Guam 96931. Do it today. Come join us!

GHRA is an Equal Opportunity Provider and Employer. Complaints of discrimination should be sent to: USDA, Director, Office of Civil Rights, Washington, D.C. 20250-9410, or call (202) 720-5964 (Voice and TDD).

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[Profiles of 2020]

BOARD OF DIRECTORS



CHAIRMAN
Board of Directors

TOSHIRO DOI President and General Manager – LeoPalace Resort Guam

A native of Japan, Toshi Doi has more than 35 years of experience in the hotel industry with most of those years spent with Starwood properties across North America and in the Asia-Pacific region. Following his time with Starwood, Doi began a new career in April 2016 as president and general manager of the LeoPalace Guam Corp., where he now manages the LeoPalace Resort Guam.

Upon graduating from Washington State University, Doi began his hospitality career with Starwood Hotels & Resorts Worldwide Inc. in 1980 as a management trainee at The Westin South Coast Plaza in Costa Mesa, Calif. His management skills were honed through various positions in food and beverage, rooms and sales and marketing areas. In 1998, he was appointed director of sales and marketing at The Westin Resort Guam, then becoming executive assistant manager of The Westin Miyako Kyoto, Japan, in 2002. He rejoined The Westin Resort Guam in 2003, becoming general manager in 2009.

Doi and his wife, Anne, reside in Yona. They have a son, Kenji, and a daughter, Misa, both living in the U.S. mainland. Doi enjoys playing golf at world-renowned golf courses on Guam and overseas.



FIRST VICE CHAIRPERSON
Board of Directors

MARIE GUERRERO CEO – B&G Pacific LLC

Marie started her food and beverage industry journey in 1989, while residing on the east coast. After returning to Guam six years later, she began to plant her local roots by working for Planet Hollywood at the DFS Galleria in Tumon in 1997. Marie became a supervisor and swiftly climbed up the management ladder, eventually leaving in 2008 with the title of vice president and general manager.

Marie then joined the Sam Choy's team as general manager and led her team to transform the restaurant to what is now Sea Grill.

In 2011, she and her business partner opened the B & G Pacific LLC, a local company known for institutional food services and catering. The new business flourished, and in 2016 B&G opened Three Squares Restaurant serving breakfast, lunch and dinner.

Marie is also the Managing Director for Everything Guam LLC, which produces the Latte Stone and Sling Stone cookie lines. The gourmet, locally-made cookies can be found in several stores on island.

Marie currently sits as board member for the Guam Chamber, Guam Hotel and Restaurant Association, co -chair for the Food Safety task force, member of the Soroptimists of the Marianas and past president for the Rotary Club of Guam.

Marie is the mother to 5 children and 3 grandchildren, and a parishioner at Blessed Diego San Vitores Church.

[Profiles of 2020]

BOARD OF DIRECTORS



TREASURER / SECRETARY
Board of Directors

SUDIPTA BASU General Manager – Guam Plaza Resort and Spa

Sudipta Basu earned his bachelor's degree in hospitality management from Cornell University. In 2016, he was appointed general manager of Guam Plaza Resort & Spa, where he has oversight responsibility for Rootz Hill's Grillhouse, Nana's Café & Sails BBQ and Tarza Water Park.

In his over 25 years of experience in the hospitality management industry, he has served as the CEO for Baldyga Group and worked for other luxury international hotel brands like Hyatt Hotels Corporation (North America), Fairmont Hotels and Resorts, Kempinski Hotels and the Taj groups of hotels. Basu has also opened several restaurants and night clubs in the United States and around the Asia Pacific region.

He demonstrates his passion and commitment to the hospitality industry with his active membership in the Rotary Club of Guam, Guam Hotel and Restaurant Association and the Guam Visitors Bureau.

Basu, his wife and two children lived in Maui, Hawaii for five years before moving to Guam and becoming residents of Tumon in July 2011.



HOTELIER
VICE CHAIRMAN
Board of Directors

DEAN HUNTSMAN General Manager – Dusit Thani Guam Resort

Dean Huntsman is the general manager for Dusit Thani Guam Resort and has more than two decades of experience in the travel and hospitality industry. His responsibilities include overseeing the performance, strategic direction and day-to-day operations of the 419-room property which includes a world class portfolio of food and beverage offerings, Devarana Spa and the Guam Convention Center.

Huntsman has managed sales, business development and marketing teams around the globe — including Oman, Indonesia, Korea, China, Hong Kong and Australia. He has worked as director of operations with the Jumeirah Group and served as the hotel manager of the Jumeirah Essex House in New York City.

His hotel management career began in Switzerland, where he attended the prestigious Les Roches Hotel Management School.

Huntsman is married to Charlotte D. Huntsman



RESTAURATEUR
VICE CHAIRMAN
Board of Directors

FRANK KENNEY President and Co-Owner – Jamaican Grill Restaurants

Frank Kenney is the president and co-owner of Jamaican Grill Restaurants. A veteran of the United States Air Force, part of his military duty included tours in the Western Pacific region, which soon created a longing to return to the islands.

He attended Johnson & Wales University in Providence, Rhode Island, where he graduated with a bachelor's of science in food service management. Upon graduation, Kenney accepted a job offer as Chef de Partie for the Hilton Guam Resort & Spa where he would later meet his future business partner, Timothy Murphy. Kenney's career has been within the hospitality industry (restaurants & hotels), holding various line and management positions primarily in back-of-house operations.

[Profiles of 2020] BOARD OF DIRECTORS



**ALLIED INDUSTRY
VICE CHAIRMAN
Board of Directors**

TAE S. OH

President – Alupang Apartments Corp. and Vantage Advertising

Tae S. Oh is the president of several different entities in diverse industries and is responsible for the overall corporate direction/decision making among Alupang Apartments Corp. (44 units), Alupang Residence Vacation Rental (10 units), Ivy Educational Services (After-school Tutorial), Shell Merizo (Service Station), Vantage Commercial Plaza (Commercial Retail and Office Rental), Vantage Advertising (Digital Billboard and Media), UNIO Commercial Plaza (Service Station and Commercial Plaza) and Proposed Apartments (136 units)

Oh leads efforts to locate, source and select projects that the company will be involved with. He is a seasoned developer with experience in the rehabilitation of retail, commercial, multifamily properties. Because of his previous experience in diverse industries, he has comprehensive knowledge in government policies and regulations on Guam.

As an active member of the business community, Oh is involved as chairman of the Guam Land Use Commission; board member of the Talo Verde Estates Home Owner's Association, the Rotary Club of Guam and the Guam Korean Chamber of Commerce; and member of the Guam Chamber of Commerce, Society of American Military Engineers and Guam Contractors Association. He has been instrumental in the development of the vacation rental legislation, as well as the digital billboard sign law. As a local developer, he has extensive experience in negotiating and dealing with Department of Land Management, Guam Economic Development Authority Qualifying Certificate Program, Guam Visitors Bureau, 34th Guam Legislature, Guam Hotel & Restaurant Association and other government entities.



BOARD DIRECTOR

JEFFREY W. SCHWEIZER

President – Asia Pacific Hotels Inc.

Jeffrey W. Schweizer joined Asia Pacific Hotels in April 2005 as general manager to reopen and rebrand the former Dai-Ichi Hotel. This historic beachfront property underwent an extensive renovation and opened under its new name, Fiesta Resort Guam. In September 2012 he was promoted to president of Asia Pacific Hotels, in which capacity he oversees the three Saipan properties and Guam.

A native of New England, Schweizer is a 33-year veteran of the hospitality industry. He worked on Miami's famed South Beach before relocating to Guam in 1989, where he worked at the Pacific Islands Club Guam for 16 years. During his tenure he worked in the capacity of the EAM rooms division director and, for 10 years, director of food and beverage.

Schweizer has served numerous terms as a member of the Guam Hotel & Restaurant Association board of directors, serving as the board chairman in 2009 and 2019, and several terms as the hotelier vice chairman.

Schweizer lives in Tamuning and has two sons.



BOARD DIRECTOR

SOPHIA CHU WIGSTEN

General Manager – Hyatt Regency Guam

Sophia Chu Wigsten is the general manager for the Hyatt Regency Guam. Born in Taipei, Wigsten grew up in Guam, graduating from Academy of Our Lady of Guam in 1988 and went on to study at the University of Portland, Oregon, where she earned a bachelor's in business administration in 1992.

Upon graduation, a summer job as a sales assistant at the Palace Hotel Guam developed into a passion for and a career in the hospitality industry. She joined Hyatt Regency Guam in 1995 as business development manager, advancing from there, including her most recent promotion to general manager in March 2014.

In her 24 years in the industry, she has served more than once on the Guam Hotel & Restaurant Association board and has also served on numerous committees for the Guam Visitors Bureau. She also sits on the Presidential Search Committee as community representative for the University of Guam.

She is married to John Wigsten, and the couple has two daughters, Hallie and Ella.

[Profiles of 2020] BOARD OF DIRECTORS



BOARD DIRECTOR

BARTLEY A. JACKSON

President – Hotel Santa Fe Guam

Bartley A. Jackson, the president of Hotel Santa Fe Guam, will sit on the board for the Guam Hotel & Restaurant Association this year, with over 10 years of experience as a member of the board of directors. He has also served on the Guam Chamber of Commerce and Guam Visitors Bureau boards of director, and has been an elected director of GVB seven times. On the GVB board, he sat concurrently as the chairman of the Korea Marketing Committee and the Russia and New Markets Committee.

Jackson spent 21 years with the Pacific Islands Club and left the organization four years ago to pursue other endeavors. Foremost among these was hotel ownership. He is now part of the ownership group of the Hotel Santa Fe Guam. Jackson serves as the general manager and president of the hotel. He is also the chief operating officer of an institutional and commercial food service provider — B&G Pacific LLC.

After completing college at the University of Virginia in 1980, he worked for Club Med, a Paris-based resort company. Originally hired as a snow-ski instructor in Colorado, he went on to work in such exotic locales as Switzerland, Mexico, Guadalupe, Haiti, Sicily and Greece. After leaving Club Med in 1983, Jackson earned a master's in business administration from Columbia University in New York. He worked in the securities industry until he joined the management team of PIC Guam in 1990. While on Guam, Jackson was chairman of GHRA's Human Resources and Education Committee. In 1994, he transferred to PIC Saipan as its general manager.

In Saipan, Jackson was a twice-elected member of the Marianas Visitors Authority board of directors and a founding member of the Northern Marianas College Tourism Learning Center Advisory Board. In 1999, Jackson was a member of the Commonwealth of the Northern Marianas Islands softball team, which won a gold medal at the South Pacific Games held in Guam.

He and his wife, Rita, have made Guam their home and live in Tamuning. They have two sons, Jacob and Jonathan.



BOARD DIRECTOR

EDSON C. LAI

Sales and Marketing Director – Quality Distributors

Edson C. Lai's food and beverage experience began in Seattle when he was 17 years old. He started as a dishwasher at a popular Japanese restaurant and worked up the ranks to a bus boy, waiter and then prep cook. Shortly thereafter, he gained attention from the restaurant owners, who promoted him to house supervisor and began training him as a chef. When they opened a new restaurant, they promoted him to head chef.

Three years later, Lai was recruited to return to Guam. One of Guam's favorite family restaurants, Shirley's Coffee Shop, was opening new locations and wanted Lai to help with the expansion. During his tenure at Shirley's, Lai gained valuable experience in restaurant operations and eventually became general manager.

In 2010, Lai was hired at Quality Distributors in the sales and marketing department. This career change has given him a wider breadth of experience in the food industry. Having had more than 17 years in the restaurant business, Lai has been able to transfer his knowledge and skill set to the food wholesale and distribution business. In 2012, he was promoted to assistant general manager and oversaw unprecedented sales growth during that time. In January 2013, he was promoted to sales and marketing director.

Lai has been a member of the Chinese Chamber of Commerce of Guam since 2009 and serves on the board of directors. He has chaired toy drives, food drives and other community events.

Lai and his wife, Jennifer, have three children: Jasmine, Elizabeth and Jared. Lai enjoys fishing, grilling and water sports.

[Profiles] COMMITTEES



Chairman, Mohamed Jiffry
Outrigger Guam Beach Resort
Telephone: 649-9000 • Facsimile: 647-9068
Email: mohamed.jiffry@outriggervg.com

Vice Chairman, Steve Palomero
Leo Palace Resort
Telephone: 300-7616 • Facsimile: 300-7899
Email: steve.palomero@leopalaceguam.com

Secretary, Pradeep Upadhyay
Hyatt Regency Guam
Telephone: 647-1234 • Facsimile: 647-1235
Email: pradeep.upadhyay@hyatt.com

ENGINEERING & ENVIRONMENTAL COMMITTEE

Mission: Support tourism in Guam by promoting the island as a healthy, safe, clean and environmentally friendly holiday destination offering quality services to our visitors.

Duties: Address environmental, infrastructure and utility issues on a timely basis; maintain facilities in excellent and safe conditions; instill a sense of pride and quality in employees through superior knowledge of all aspects of engineering and environmental operations.

Objectives:

- Support the ongoing education of committee members on technology and energy-saving/recyclable products and services.
- Coordinate, present and lobby the opinions of committee members to government and other respective agencies regarding engineering and environmental impact on the industry.
- Organize and coordinate technical training programs required by committee members.
- Support the interaction of committee members by encouraging the sharing of technical information, as well as provide assistance to other members and government agencies during crises.
- Keep GHRA Board of Directors up-to-date on any problems related to individuals or collective memberships and providing advice on resolving problems.
- Award and recognize properties with high standards of quality in an ongoing effort to encourage continuous support of tourism on Guam.



Chairman, Rene Logie
Outrigger Guam Beach Resort
Telephone: 649-9000 • Facsimile: 647-9068
Email: rene.logie@outriggervg.com

Vice Chairman, John Falan
Sheraton Laguna Guam Resort
Telephone: 646-2222 • Facsimile: 646-2848
Email: john.falan@sheratonlagunaguam.com

Secretary, Jen Mallo
Fiesta Resort Guam
Telephone: 646-5881 • Facsimile: 646-6729
Email: jennifer.mallo@ihg.com

FOOD & BEVERAGE AND PUBLIC RELATIONS & MARKETING COMMITTEE

Food & Beverage Committee

Mission: Support tourism in Guam by promoting the island as a friendly, enjoyable and customer service-oriented holiday destination offering top-quality service to our visitors.

Duties: Offer excellent training to increase employee skills and, ultimately, the service provided to our guests. Foster superior knowledge of all aspects of food and beverage operations.

Objectives:

- Support the local economy by working with local farmers to grow products in sufficient numbers that can be used by all hotels and restaurants.
- Improve health and sanitation regulations.
- Improve ABC rules and regulations.
- Highlight and recognize employees' special skills and talents through competitions and special events.
- Increase employee skills through better training, internships, apprenticeship, certification and educational programs.
- Work with Guam's educational institutions to establish curriculum that will ensure graduates are properly trained and motivated to enter Guam's workforce, thus benefiting both employers and visitors.
- Continue successful partnerships with other organizations that support GHRA's mission (e.g., Micronesian Chefs' Association, GCC Culinary Arts Academy, Pro Start LMP Competitions).

Public Relations & Marketing Committee

Mission: Support tourism in Guam by promoting the island as the holiday destination of choice for visitors.

Duties: Encourage the tourism industry to work together in its promotional activities while providing a unified message to visitors. Instill a sense of pride and hospitality in visitor industry employees and the island community through private training and public education of the benefits of tourism on the island's economy.

Objectives:

- Promote Guam through special events on Guam and abroad.
- Provide a unified message to visitors.
- Regularly examine and focus marketing efforts on areas offering a diversified and gainful visitor base.
- Encourage production and compilation of visitor studies aimed at meeting the needs of our market.
- Encourage active participation from visitor industry members in GHRA activities, and work in conjunction with other GHRA committees.
- Promote the benefits of tourism to Guam's economy through public education and training.

[Profiles] COMMITTEES



Chairperson, Donna Laguana
Outrigger Guam Beach Resort
Telephone: 649-9000 • Facsimile: 647-9068
Email: donna.laguana@outriggervg.com

Vice Chairperson, Emma Macalino
Fiesta Resort & Spa
Telephone: 646-5880 • Facsimile: 646-6729
Email: emma.macalino@ihg.com

Secretary, Jenny DeGuzman
Dusit Thani Guam Resort
Telephone: 648-8070 • Facsimile: 648-8008
Email: jenny.guzman@dusit.com

Treasurer, Josie Tumamak
Pacific Guam
Telephone: 646-8744 • Facsimile: 646-8748
Email: josie.t@onepacgrp.com

EXECUTIVE HOUSEKEEPING COMMITTEE

Mission: Support tourism in Guam by promoting the island as a safe, clean and enjoyable holiday destination for our visitors.

Duties: Maintain facilities in excellent condition and instill a sense of pride, quality and professionalism in employees through superior knowledge of all aspects of housekeeping operations.

Objectives:

- Highlight the importance of cleanliness throughout Guam and actively seek participation from other organizations on Guam committed to the same objectives.
- Provide training opportunities to further educate housekeeping employees and invite Guam's educational institutions to participate.
- Make Guam a key destination for tourists and provide the best standards in hygiene, friendliness and courteousness among staff for guest retention.
- Celebrate National Housekeeping Week and International Housekeepers' Day in recognition of the valuable role and contributions of our visitor industry's housekeepers.
- Support, through fundraising events, the GHRA efforts in affording qualified employees off-island training.



Chairperson, Ashley Mercado
Hyatt Regency Guam
Telephone: 647-1234 • Facsimile: 647-1235
Email: ashley.mercado@hyatt.com

Vice Chairperson, Celynn Aguon
Pacific Islands Club Guam
Telephone: 648-2435 • Facsimile: 648-2486
Email: celynn.aguon@picguam.com

Secretary, Eric Chong
Guam Community College
Telephone: 653-2313 ext 3614
Email: eric.chong@yahoo.com

HUMAN RESOURCES & EDUCATIONAL COMMITTEE

Mission: Foster a sense of pride and professionalism by offering excellent training and networking opportunities among human resources professionals.

Duties: Provide effective and proactive leadership in responding to global changes, governmental actions and community needs.

Objectives:

- Increase professionalism of the industry's workforce and promote career development through industry-recognized certification courses, internships and apprenticeships as well as training and education through partnerships with Guam Community College, the University of Guam and other off-island colleges and universities.
- Facilitate inter-company training and sharing of resources among GHRA members.
- Strategize on improving employer-employee relationships in creating a world-class hospitality workforce on Guam.
- Promote Guam by upholding the Hafa Adai spirit and the Chamorro culture while being sensitive to the multi-cultural environment on Guam.



Chairman, Gerard Damian
DFS Guam
Telephone: 647-3893 • Facsimile: 647-3902
Email: gerard.damian@dfs.com

Vice Chairperson, Joe Benavente
G4S/Guam Reef Hotel
Telephone: 646-3136 • Facsimile: 647-9710
Email: joe.benavente@gu.g4s.com

Secretary, Lea Panes
Outrigger Guam Beach Resort
Telephone: 649-9000 • Facsimile: 647-9068
Email: lea.panes@outriggervg.com

SAFETY & SECURITY COMMITTEE

Mission: Proactively participate with the public sector's safety and protection agencies to maintain and strengthen the island's reputation as a safe and peaceful paradise destination.

Duties: Promote professional preparedness, conscientious prevention and vigilance, and appropriate response by providing employees with development courses in safety and security as well as outsourcing specialized instructional training.

Objectives:

- Provide a safe and secure environment at visitor facilities for both residents and visitors.
- Augment federal and local safety and law enforcement departments when called upon.
- Facilitate continuing education programs in the fields of public safety and security.

[GHRA] EXECUTIVE STAFF



GHRA EXECUTIVE STAFF

Mary P. Rhodes

President – president@ghra.org

Roxann Akana-Sanford

Project Manager – roxann@ghra.org

Angelica Camacho-Paulino

Project Manager – angel@ghra.org

Danielle Arriola

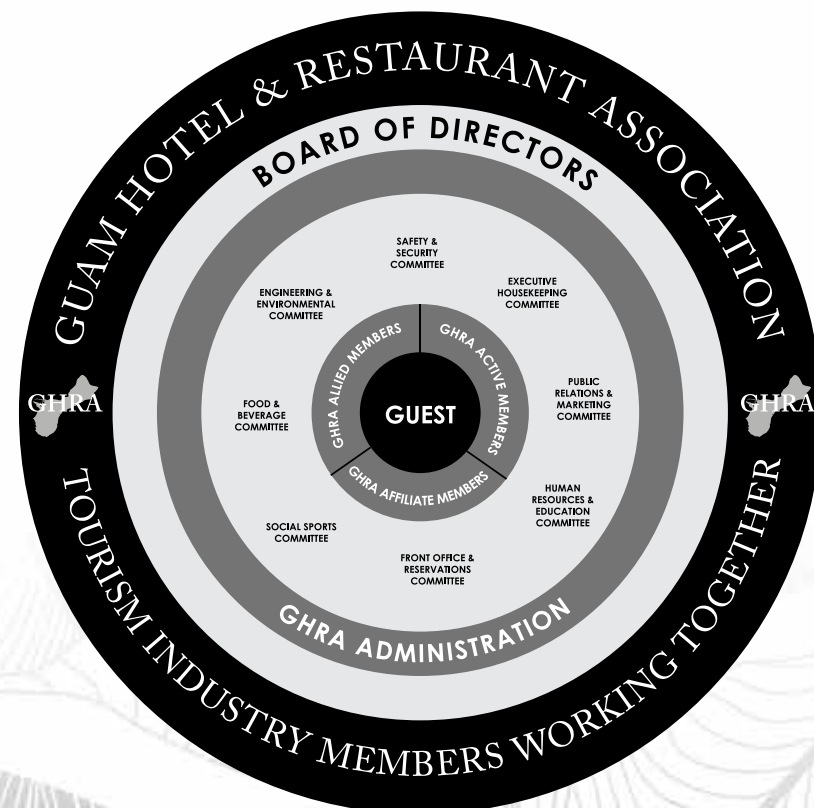
Project Coordinator – danielle@ghra.org



Acanta Mall, 962 Pale San Vitores Road, Suite 202
Tumon, GU 96913
Telephone: (671) 649-1447 • Facsimile: (671) 649-8565
Email: info@ghra.org • Website: www.ghra.org

BE ACTIVE! JOIN TODAY!

GHRA ORGANIZATIONAL CHART



HISTORY OF GUAM



The Southernmost and largest of the Mariana Islands, Guam lies at 144 degrees east longitude and 13 degrees north latitude, a three-hour plane ride from Tokyo, Manila or Taipei and slightly farther from Seoul or Hong Kong.

Guam is about 30 miles long and between four and 10 miles wide with an area of 212 square miles. It was formed when a volcano rising from the ocean floor fused with the crater of a much older volcano to the north. The Southern part of Guam is made up of hills as high as 1,334 feet above sea level that are home to rivers and waterfalls. The northern section consists of a limestone plateau with cliffs dropping down to a coastal shelf.

Guam is warm throughout the year. Easterly trade winds, between 4 and 12 miles per hour, keep the island quite pleasant. The mean annual temperature is about 81 degrees Fahrenheit with a dry season from January through May that is slightly cooler. Annual rainfall averages 100 inches.

Guam history is usually divided into three eras: the pre-contact period before 1521, the Spanish period from 1521 to 1898 and the American period from 1898 to the present.

It is believed that Chamorros, the indigenous people of the Marianas, first settled the island about 3,000 years ago. Linguistic and cultural similarities link them to Malaysia, Indonesia and the Philippines. The Chamorros flourished as a fishing, horticultural and hunting society. They were expert seamen and skilled craftsmen who built unique houses and canoes. They were also skilled at intricate weaving and pottery making.

On March 6, 1521, Portuguese explorer Ferdinand Magellan, sailing under the Spanish flag as he attempted to circumnavigate the globe, stopped in Guam for three days to refurbish his ships and trade iron objects for produce and water.

Magellan's chronicler described Chamorro thatched houses atop solid coral columns known as latte stones. To this day, remains of the unique latte can be found at a number of locations throughout the Marianas.

In 1668, missionaries led by Father Diego Luis de San Vitores arrived to convert the people to Christianity. They were accompanied by Spanish soldiers who established a military outpost and installed a governor. The cathedral in Hagåtña is believed to be built on the site of San Vitores' first church.

Guam also became a port-of-call for Spanish galleons that sailed from Acapulco to Manila carrying gold and silver to be traded for Chinese silks and spices.

In 1898, Guam was ceded to the United States following the Spanish-American War. President William McKinley placed Guam under the administration of the Department of the Navy.

The Navy used Guam as a coaling and communications station. The Pan American Airways China Clipper airplane stopped on Guam on its trans-Pacific flights beginning in 1935. On Dec. 8, 1941, the island fell to Japanese forces within hours of the Pearl Harbor attack in Hawaii.

Japanese forces occupied Guam until July 21, 1944, when American forces landed and began a bitter three-week battle that claimed thousands of Chamorro, American and Japanese lives. Every year, July 21 is celebrated on Guam as Liberation Day.

On Aug. 1, 1950, President Harry Truman signed the Organic Act, making Guam an unincorporated territory of the United States with limited self-governance. The act established an American-style civilian government and granted U.S. citizenship to the people.

Guam is subject to U.S. federal law, and a number of U.S. government agencies have offices on Guam. In 1970, for the first time, Guamanians elected a governor and lieutenant governor. The island is represented in the U.S. Congress by a nonvoting delegate, and residents do not vote for the U.S. president.

In 1962, the Navy lifted the Cold War security clearance requirement for travel to and from Guam, allowing the island's economy to grow. In 1967, Pan Am inaugurated air service between Japan and Guam, launching the island's tourism industry.

In addition to inviting beaches, elegant hotels and shopping bargains, Guam offers visitors a chance to experience its unique island culture. Despite wars, earthquakes, typhoons and changing governments, Guam's culture has expanded into a vibrant, modern way of life.

Most visitors to Guam notice the diversity of the island's population, all of whom contribute to the island's wonderful combination of cuisine, arts and businesses. Census figures from 2010 indicate that the ethnic composition of the 159,000 people who live on the island is 37% Chamorro, 26% Filipino, 7% Caucasian and 30% Micronesian, Korean, Japanese, Chinese, other Pacific Islanders, Vietnamese, Indians, Australians and Europeans. While English is the common language, Chamorro is also, by custom and law, an official language, and the local people often speak it.

Visitors and residents enjoy the island's climate and natural beauty. Snorkeling, scuba diving, parasailing, jet skiing, fishing and other activities that take place in the island's pristine marine environment are popular. Visitors — about 36% of whom come from Japan and 50% from Korea with growing numbers from Taiwan, China and Russia — also enjoy golfing on the island's world-class golf courses, frolicking in water parks, watching dinner shows and shopping. Today, Guam's tourist industry attracts more than one million visitors each year. The industry boasts 26 hotels with more than 8,000 rooms and contributes about \$35 million to local government coffers each year. Through the island's numerous restaurants, tour companies and retail outlets, tourism brings billions of dollars into Guam annually.

2019 YEAR IN REVIEW

| Gala Dinner | March 2019

The annual Guam Hotel & Restaurant Association Gala Dinner brings industry members together at their best-dressed. It is an elegant black-tie evening of fine dining, accolades and spectacular entertainment. Each year, guests share in the mission of raising funds for GHRA scholarship programs and other industry programs.



| Keep Guam Clean | June 2019

GHRA, in partnership with the Japan Guam Travel Association and the Tourism Education Council, organized a Keep Guam Clean trash pickup along the beach and roadside areas of Tumon in efforts to continue keeping our tropical island beautiful and safe for all.



| Social Sports |

Softball, basketball, volleyball and bowling leagues bring GHRA members together in sportsmanship and camaraderie. A little competitive spirit may be involved too. Proceeds from the games allow the organization to give back to the island community through equipment and supplies donated to the Department of Parks & Recreation.



2019 YEAR IN REVIEW

| International Housekeepers Week |

Each year, GHRA honors the dedicated and hardworking housekeepers for their contributions to the industry's success. The week kicks off with legislative resolutions presented to the employees by the chairperson of the Committee on Tourism and culminates with a banquet at which 800 housekeepers and their guests enjoy an evening of accolades, light-hearted competition, skits, dancing and dinner.



| The Tourism Cup Championship Golf Tournament |

Over the years, the GHRA tournament has raised funds to provide search and rescue equipment and supplies to the Guam Fire Department, beach patrol equipment and supplies to the Guam Police Department and lifeguard equipment to the Department of Parks & Recreation with the government of Guam. The success of the tournament has made it possible to raise funds for GHRA's safety and security programs and training programs in the industry as well.



| HERO Awards |

GHRA partners with the Guam Visitors Bureau to host the HERO Awards — which stands for Hospitality Employees Are Outstanding — on a quarterly basis. The awards recognize outstanding individuals in the hospitality industry in management, supervisory and non-supervisory roles.



2019 YEAR IN REVIEW

| GHRA Social |

The GHRA Social is an industry night for great networking and social gathering for GHRA members. Members have the option to purchase one of two sponsorship packages, which include complimentary tickets to the event, drink coupons and an area to promote your company and products at the venue. The donations help provide the necessary funding to continue to operate and provide the necessary programs and events that help shape and drive the tourism industry.



| GHRA Social — 47th Anniversary |

During a special GHRA Social in Fall 2019, GHRA membership celebrated 46 years of service. In that time, GHRA has given back more than \$850,000 in donations through scholarship programs, education and training, safety and security equipment with key government agencies and support for tourism related organizations.



| GHRA Pre-Apprenticeship |

GHRA launched a Pre-Apprenticeship Program in August 2019. GHRA's Pre-Apprenticeship Program is a key component in its workforce development plan and provides industry training for incumbent workers, unemployed adults and displaced workers. The Pre-Apprenticeship Program develops skill sets for job placement, career advancement, job retention and satisfaction and serves an important role in creating a sustainable workforce.



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[Active Members]

HOTELS

Alupang Apartments Corporation

Tae S. Oh, President
129 Cuscaho Road, Tamuning, Guam 96913
Telephone: (671) 647-5793
Email: taesuk80@gmail.com
Website: www.guamalupang.com
Rooms: 10 short term vacation rentals

Asia Pacific Hotels Inc.
dba Fiesta Resort Guam

Thomas Mayrhofer
801 Pale San Vitores Rd., Tumon, Guam 96913
Telephone: (671) 646-5881 • Facsimile: (671) 646-6729
Email: thomas.mayrhofer@ihg.com
Website: www.fiestaguam.com
Rooms: 315 • Rates: From \$220 - \$1,500

Avalon House

John Park, Owner
125 Tun Felix Camacho Street, Tamuning, Guam 96913
Telephone: (671) 864-1349
Email: avalon.guam@gmail.com
Rooms: More than 5 short term vacation rentals

Core Tech Resort LLC
dba Bayview Hotel and Oceanview Hotel & Residences

Juno Eun, CEO
1475 Pale San Vitores Rd., Tumon, Guam 96913
Telephone: (671) 646-2300 • Facsimile: (671) 646-8738
Email: bayviewreservations@hotel-guam.com
Website: www.hotel-guam.com
Bayview Rooms: 149 • Rates: \$110-\$225
Oceanview Rooms: 194 • Rates: \$110-\$270

Days Inn by Wyndham

Sunardi Li, President
155 Ypao Beach Rd., Tamuning, Guam 96913
Telephone: (671) 646-3297 • Facsimile: (671) 646-3298
Email: info@daysinnnguam.com
Website: www.daysinnnguam.com
Rooms: 48 • Rates: From \$175

Dusit Thani Guam Resort

Dean Huntsman, General Manager
Thomas Zaleski, Resident Manager
Bradley Montgomery, Executive Assistant Manager
1225 Pale San Vitores Rd. Ste. 255, Tumon, Guam 96913
Telephone: (671) 648-8000 • Facsimile: (671) 648-8008
Email: dean.huntsman@dusit.com;
thomas.zaleski@dusit.com;
bradley.montgomery@dusit.com
Rooms: 421

Grand Plaza Hotel

Annabelle Santos, Director of Operations
1024 San Vitores Rd., Tumon, Guam 96913
Telephone: (671) 647-0630 • Facsimile: (671) 649-8884
Email: info@gograndplaza.com
Website: www.grandplaza-guam.com
Rooms: 116 • Rates: From \$150

Guam Airport Hotel
aka Megg's Corporation

Edwin Gabriel, General Manager
120 Simon Sanchez St., Tamuning, Guam 96931
Telephone: (671) 649-8402
Facsimile: (671) 649-8401 (Hotel), (671) 649-0051 (Office)
Email: gah@ite.net; info@gahguam.com
Rooms: 51 • Rates: From \$85-\$120

Guam Plaza Resort

Sudipta Basu, General Manager
Nicol Roberto, Operations/Human Resources Manager
1328 Pale San Vitores Rd., Tumon, Guam 96913
Telephone: (671) 646-7803/8 • Facsimile: (671) 646-7809
Reservations: (671) 646-3962
Email: generalmanager@guamplaza.com;
hr@guamplaza.com
Website: www.guamplaza.com
Rooms: 501 • Rates: From \$120

Guam Reef Hotel

Yasuo Hoshino, General Manager
1317 Pale San Vitores Rd., Tamuning, Guam 96913
Telephone: (671) 646-6881 • Facsimile: (671) 649-6339
Email: yasuo.hoshino@guamreef.com
Website: www.guamreef.com
Rooms: 426 • Rates: \$285

Hilton Guam Resort & Spa

Hiroki Sugie, General Manager
202 Hilton Rd., Tumon Bay, Guam 96913
Telephone: (671) 646-1835 • Facsimile: (671) 649-1190
Email: hiroki.sugie@hilton.com
Website: www.guamhilton.com
Rooms: 646 • Rates: From \$170

Holiday Resort Guam

Kiyoshi Kawano, General Manager
881 Pale San Vitores Rd., Tumon, Guam 96913
Telephone: (671) 647-7272/688-5505 • Facsimile: (671) 646-0867
Email: gmhrg@holidayresortguam.com
Website: www.holidayresortguam.com
Rooms: 250 • Rates: From \$125

[Active Members] HOTELS

Hotel Nikko Guam

Ken Yanagisawa, General Manager
Jose "Joe" C. Blas, Assistant General Manager
P.O. Box 12819, Tamuning, Guam 96931
Telephone: (671) 649-8815 • Facsimile: (671) 646-0031
Email: ken.yanagisawa@nikko-guam.com;
jcblas@nikkoguang.com
Website: www.nikkoguang.com
Rooms: 492 • Rates: From \$345

Hotel Santa Fe

Bartley A. Jackson, President
Miki Yokozeki, Hotel Manager
132 Lagoon Dr., Tamuning, Guam 96913
Telephone: (671) 647-8855 • Facsimile: (671) 647-8860
Email: bjackson@hotelsantafeguam.com;
myokozeki@hotelsantafeguam.com
Website: www.hotelsantafeguam.com
Rooms: 104 • Rates: From \$80

LeoPalace Guam Corporation

dba LeoPalace Resort Guam

Toshiro Doi, President and General Manager
221 Lake View Dr., Yona, Guam 96915
Telephone: (671) 471-0001 • Facsimile: (671) 471-0025
Email: toshi.doi@leopalaceguam.com
Website: www.leopalaceguam.com
Rooms: 618 • Rates: Hotel Rooms \$360-\$680,
Legacy and Treasure Tower \$600-\$900,
Discovery Tower \$400-\$580, Quest Tower \$320

Lotte Hotel Guam LLC

James Chung, Vice President and General Manager
Jason Joo, Assistant General Manager
Elisha Yooyoun Lee, Director of Sales and Marketing
185 Gun Beach Rd., Tamuning, Guam 96913
Telephone: (671) 646-6811 • Facsimile: (671) 646-6813
Email: mike0207@lotte.net; shjooo@lotte.net; e.lee@lotte.net
Website: www.lottehotelguam.com
Rooms: 220 • Rates: From \$200

Marianas Properties LLC

dba Pacific Star Resort & Spa

Ajay Pothen, President
627B Pale San Vitores Rd., Tumon, Guam 96913
Telephone: (671) 648-1600 • Facsimile: (671) 648-1656
Email: apothen@marianasproperties.com
Rooms: 436 • Rates: From \$270

Onward Beach Resort

Yoshiaki Kanemitsu, General Manager
445 Governor Carlos G. Camacho Rd.,
Tamuning, Guam 96913
Telephone: (671) 647-7777 • Facsimile: (671) 647-7793
Email: okanemitsu@onwardguam.com
Website: www.onwardguam.com
Rooms: 430 • Rates: From \$193 based on seasonal dates

Outrigger Guam Beach Resort

Steve Solberg, General Manager
1255 Pale San Vitores Rd., Tamuning, Guam 96913
Telephone: (671) 649-9000 • Facsimile: (671) 647-9068
Email: hafaadai@outriggerguam.com
Website: www.outriggerguam.com
Rooms: 600 • Rates: From \$375

P.H.R. Micronesia Inc.

dba Hyatt Regency Guam

Sophia Chu Wigsten, General Manager
1155 Pale San Vitores Rd., Tamuning, Guam 96913
Telephone: (671) 647-1234 • Facsimile: (671) 647-1235
Email: sophia.chu@hyatt.com
Website: www.guam.regency.hyatt.com
Rooms: 450 • Rates: From \$195

Pacific Islands Club - Guam

Ben Ferguson, General Manager
P.O. Box 9370, Tamuning, Guam 96931
Telephone: (671) 646-9171 • Facsimile: (671) 648-2474
Email: picmail@picguam.com
Website: www.picresorts.com
Rooms: 777 • Rates: From \$205 inclusive

Premier Hotels & Resort

dba Sheraton Laguna Guam Resort

Kevin Tsurui, General Manager
470 Farenholt Ave., Tamuning, Guam 96913
Telephone: (671) 646-2222
Facsimile: (671) 649-7034
Email: kevin.tsurui@sheratonlagunaguam.com; guam.
reservations@sheratonlagunaguam.com
Website: www.sheraton.com/guam
Rooms: 318 • Rates: From \$170

Royal Orchid Guam

Ronald Su, Vice President
626 Pale San Vitores Rd., Tumon, Guam 96913
Telephone: (671) 649-2000 • Facsimile: (671) 649-3053
Email: ronalsu@harvestguam.com
Website: www.royalorchidguam.com
Rooms: 204 • Rates: From \$220

Starts Guam Golf Resort Inc.

dba Starts Guam Resort Hotel

Noboru Izumi, General Manager
Chihiro Dote, Accounting Manager
2991 Route 3, NCS Rd., Dededo, Guam 96929
Telephone: (671) 632-1111 • Facsimile: (671) 632-6367
Email: izumi@startsguam.com
Website: www.starts.co.jp/GUAM/
Rooms: 61 • Rates: From \$180

[Active Members] HOTELS

Surestay Hotel by Best Western Guam Airport South

Pacita A. Tomada, President/CEO
John Tomada, Executive Assistant
Arnel Oscianas, Hotel Manager
122 Haslao St., Barrigada, Guam 96913
Telephone: (671) 472-3001/475-3001
Facsimile: (671) 472-3029
Email: inforeservation@surestayguam.com
Rooms: 60 • Rates: From \$80

The Westin Resort Guam

Nick Song, General Manager
105 Gun Beach Rd., Tumon, Guam 96913
Telephone: (671) 647-1020 • Facsimile: (671) 647-0999
Email: nick.song@westinguam.com;
reservation@westinguam.com
Website: www.westinguam.com
Rooms: 432 • Rates: From \$180

Wyndham Garden Guam

Sunardi Li, President
240 Ypao Beach Rd., Tamuning, Guam 96913
Tel: 646-3060 • Facsimile: 646-3059
Email: guestservices@wggguam.com
Website: www.wyndhamgardenguam.com
Rooms: 144 • Rates: From \$175



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Guam Hotel & Restaurant Association

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Email: info@ghra.org
www.ghra.org

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[Active Members]

RESTAURANTS

B&G Pacific LLC
dba **Three Squares**
Marie N. Guerrero, CEO
P.O. Box 5533, Hagåtña, Guam 96932
Telephone: (671) 646-2652 • Facsimile: (671) 649-2652
Email: mguerrero@bgpacific.com
Website: www.bgpacific.com
Number of Seats: 130

Baba Corporation Group of Companies
dba **Pacific Fastfoods Associates LLC**
Francis Q. Baba, Chief Operating Officer
919 Pale San Vitores Road, Ste 203, TBBC Bldg.,
Tumon, Guam 96913
Telephone: (671) 649-5050 • Facsimile: (671) 649-0121
Email: admin@babacorpguam.net

Baldyga Group
dba **SandCastle, Globe, The Beach, TaoTao Tasi**
Mark S. Baldyga, Chairman and CEO
1199 Pale San Vitores Rd., Tumon, Guam 96913
Telephone: (671) 646-8000
Email: ereservations@baldyga.com
Website: www.bestguamtours.com
Number of Seats: 100+

Denny's of Guam Inc.
dba **Denny's, Domino's Pizza, Winchell's**
Dane Taitano, Marketing Manager
321 E. Harmon Industrial Park Rd., Ste. 6G Tamuning, Guam 96913
Telephone: (671) 647-3030
Email: dane.taitano@gmail.com
Website: www.dennysofguam.com
Number of Seats: 100

Dewan Enterprises Inc.
dba **Port of Mocha Coffee House**
Sanjay Dewan, President
910 S. Marine Corps Dr., Tamuning, Guam 96913
Telephone: (671) 646-8164/1638 • Facsimile: (671) 649-4834
Email: cafeguam@yahoo.com
Number of Seats: 355 combined

Fun Food International
dba **Cold Stone Creamery**
Jason Chua, Regional Manager
1088 W. Marine Corps Dr., Dededo, Guam 96929
Telephone: (671) 633-8800 • Facsimile: (671) 633-8801
Email: coldstoneguam@gmail.com
Number of Seats: Less than 25

Hard Rock Cafe Guam
aka **HRC Guam Co.**
Erika Ocampo Pendon, Operations Restaurant Manager
1273 Pale San Vitores Rd., Tumon, Guam 96913
Telephone: (671) 648-7625 • Facsimile: (671) 647-0151
Email: ops@hardrockguam.com
Website: www.hardrock.com/guam
Number of Seats: 380

International Dining Concepts
dba **California Pizza Kitchen**
Darren Talai, President
Debbie Eding, General Manager
The Plaza - South, 2nd Fl., 1225, Pale San Vitores Rd.,
Tumon, Guam 96913
Telephone: (671) 646-8100 • Facsimile: (671) 646-8005
Email: darrent@cpkguam.com
Number of Seats: 100

Jamaican Grill
Frank Kenney, Co-owner
P.O.Box CF, Hagåtña, Guam 96932
Telephone: (671) 647-1934/35 • Facsimile: (671) 647-1936
Email: fandbsecretary@jamaicangrill.com
Website: www.jamaicangrill.com
Number of Seats: 398

KFC and Sbarro
aka **Guam Fast Foods Inc.**
Frank Cruz, Vice President/General Manager
232 Chalan San Antonio, Tamuning, Guam 96913
Telephone: (671) 477-5266 • Facsimile: (671) 477-2839
Email: thecolonel@guam.net
Number of Seats: 40-100
Website: www.kfcguam.com

Marianas Slingstone Inc.
dba **Restaurant PROA**
Geoffrey Perez, Owner
P.O. Box 10648, Tamuning, Guam 96931
Telephone: (671) 646-PROA (7762)
Facsimile: (671) 648-PROA (7762)
Email: proachef1@gmail.com
Website: www.proaguam.com
Number of Seats: 100

McDonald's Restaurants of Guam
Pacifico Martir, QSC Director
185 S. Marine Corps Dr., Tamuning, Guam 96913
Telephone: (671) 649-9093/4 • Facsimile: (671) 646-9152
Email: pacifico.martir@us.mcd.com
Website: www.mcdonalds.com
Number of Seats: 100+

Mi Sazòn
Raymond Perez, Owner
962 Pale San Vitores Rd. Tumon, Guam 96913
Telephone: (671) 645-6472
Number of Seats: 20

Mosa's Joint Restaurant
Sara Pleadwell, Vice President
101 Quan Building, 324 W. Soledad, Hagåtña, Guam 96932
Telephone: (671) 929-2469
Email: epleadwell@yahoo.com
Number of Seats: 26-50

Nakicos Corporation
dba **Subway Restaurants of Guam**
Gary Schiff, Director of Business Development
P.O. Box 21869, GMF, Guam 96921
Telephone: (671) 646-4782 • Facsimile: (671) 649-8883
Email: dev@subwaypacific.com; mf@subwaypacific.com
Website: www.subwaypacific.com
Number of Seats: 51-100

Outback Steakhouse
aka **Triple J Restaurant Group Inc.**
Selena Elicio, Proprietor
P.O. Box 6066, Tamuning, Guam 96931
Telephone: (671) 646-1543 • Facsimile: (671) 646-1544
Email: selicio@triplejguam.com
Website: www.outback.com
Number of Seats: 370

Seafood Masters, Inc.
dba **Beachin' Shrimp**
Darren N. Talai, President
The Plaza, 1225 Pale San Vitores Rd. Tumon, Guam 96913
Telephone: (671) 646-8100
Email: darrent@cpkguam.com
Number of Seats: 100+

Sea Grill Restaurant
Allan Pedersen, Director of Operations
1245 Pale San Vitores Rd. Ste. 450, Tumon, Guam 96913
Telephone: (671) 649-9191 • Facsimile: (671) 647-1689
Email: allan@aquariumteam.com
Website: www.guamsaquarium.com
Number of Seats: 300

T.G.I. Friday's
aka **Watami USA Guam**
Lerma G. Aquino, Guam Business Director
P.O. Box 9429, Tamuning, Guam 96931
Telephone: (671) 647-8443, 477-5215 or 477-8443 (office)
Facsimile: (671) 477-5220
Email: tgifacctg@teleguam.net
Website: www.tgifridaysguam.com
Number of Seats: 400

The Table Inc.
dba **Table 35**
James Okuhama, President/Owner
665 S. Marine Corps Dr., Tamuning, Guam 96913
Telephone: (671) 989-0350/929-9816 • Facsimile: (671) 969-3510
Email: gerlleo1218@hotmail.com;
james.okuhama@table35guam.com
Number of Seats: 26-50

Tony Roma's and Capricciosa
aka **WDI International Inc.**
Suguru Ishiguro, Chief Operating Officer
P.O. Box 24871, GMF, Guam 96921
Telephone: (671) 646-7531 • Facsimile: (671) 646-9755
Email: ishiguro@wdiusa.com
Website: www.wdi.co.jp, www.wdiusa.com
Number of Seats: 88-200

FOOD TRUCKS

Loyola Guam Inc.
dba **Korned & Baker's World**
Armine & Irwin Loyola, Owner
962 Pale San Vitores Rd. unit A-2 Acanta Mall Tumon,
Guam 96913
Telephone: (671) 649-0604

Sip & Dip
Marisol Malumay, Owner
P.O. Box 21734 Barrigada, Guam 96921
Telephone: (671) 483-0027

Lyn's BBQ Stix
Marilyn Clemente, Owner
P.O. Box 9370 Tamuning, Guam 96931
Telephone: (671) 488-5225

Ohana Hawaiian BBQ
Jen Santa Maria, Owner
P.O. Box 4578 Hagatna, Guam 96932
Telephone: (671) 747-8877
Email: ohanahawaiianbbaguam@yahoo.com
Number of Seats: Food Truck

[Active Members]

RESTAURANTS

Aqua, Tasi Grill, Soi, Alfredo's Steakhouse, Dusit Gourmet, Lobby Lounge

DUSIT THANI GUAM RESORT
1225 Pale San Vitores Rd. Ste. 255, Tumon, Guam 96913
Telephone: (671) 648-8000 • Facsimile: (671) 648-8008

World Café, Fiesta BBQ, Cho' Cho'

FIESTA RESORT GUAM
801 Pale San Vitores Rd., Tumon, Guam 96913
Telephone: (671) 646-5881 • Facsimile: (671) 646-6729

Nana's Café, Sails BBQ, Rootz Hill's Grill House, Cafe at Rootz Hill, Kumukumu Coconut Bar, Tarzana Restaurant

GUAM PLAZA HOTEL
1328 Pale San Vitores Rd., Tumon, Guam 96913
Telephone: (671) 646-7803/8 • Facsimile: (671) 646-7809

Rica & Rico Restaurant, Yoshoku-ya Sango Restaurant, Top of the Reef, Sand Dune Century XXI

GUAM REEF HOTEL
1317 Pale San Vitores Rd., Tamuning, Guam 96913
Telephone: (671) 646-6881 • Facsimile: (671) 649-6339

Roys Restaurant, Islander Terrace, Tropics BBQ, Fisherman's Cove, Fisherman Express, Caffe Cino, Tree Bar

HILTON GUAM RESORT & SPA
202 Hilton Rd., Tumon Bay, Guam 96913
Telephone: (671) 646-1835 • Facsimile: (671) 649-1190

La Brasserie

HOLIDAY RESORT GUAM
881 Pale San Vitores Rd., Tumon, Guam 96913
Telephone: (671) 647-7272/688-5505 • Facsimile: (671) 646-0867

Magellan, Sunset BBQ, Benkay, Fountain, Toh-lee, Bougainvillea, Magic Dinner Show

HOTEL NIKKO GUAM
P.O. Box 12819, Tamuning, Guam 96931
Telephone: (671) 649-8815 • Facsimile: (671) 646-0031

The Grille at Santa Fe

HOTEL SANTA FE
132 Lagoon Dr., Tamuning, Guam 96913
Telephone: (671) 647-8855 • Facsimile: (671) 647-8860

Al Dente, Niji, Breezes BBQ, Lobby Lounge, 8 at Hyatt Gourmet Deli, Café Kitchen

HYATT REGENCY GUAM
1155 Pale San Vitores Rd., Tamuning, Guam 96913
Telephone: (671) 647-1234 • Facsimile: (671) 647-1235

Lago Café, Tenkuyuuzen, Iki Restaurant, Eataliano, Gold Club

LEOPALACE RESORT GUAM
221 Lake View Dr., Yona, Guam 96915
Telephone: (671) 471-0001 • Facsimile: (671) 471-0025

La Seine, The Lounge & Deli, Horizon Café Pool Bar

LOTTE HOTEL GUAM LLC
185 Gun Beach Rd., Tamuning, Guam 96913
Telephone: (671) 646-6811 • Facsimile: (671) 646-6813

La Premier, Sagano, Lobby Lounge Bayview, Caravel, BBQ & Polynesian Show, Café Terrace Plaza, Sleepy Lagoon

ONWARD BEACH RESORT
445 Governor Carlos G. Camacho Rd., Tamuning, Guam 96913
Telephone: (671) 647-7777 • Facsimile: (671) 647-7793

Palm Café, Bambu Lounge, Ohana Beach Club, Voyager 47 Club Lounge, The Grind

OUTRIGGER GUAM BEACH RESORT
1255 Pale San Vitores Rd., Tamuning, Guam 96913
Telephone: (671) 649-9000 • Facsimile: (671) 647-9068

Skylight Room, Ramen House Hokkaido, Sunset Bar, Hanagi, Amphitheater, Bistro

PACIFIC ISLANDS CLUB - GUAM
P.O. Box 9370, Tamuning, Guam 96931
Telephone: (671) 646-9171 • Facsimile: (671) 648-2474

Manhattan Steakhouse, Pacific Star Café, Sunset BBQ, Morgan's Lookout Bar

PACIFIC STAR RESORT & SPA
627B Pale San Vitores Rd., Tumon, Guam 96913
Telephone: (671) 649-7827 • Facsimile: (671) 648-1656

Bayside BBQ, La Cascata, The President (Nippon), The Point, Surfer's Point

SHERATON LAGUNA GUAM RESORT
470 Farenholt Ave., Tamuning, Guam 96913
Telephone: (671) 646-2222 ext. 1601 • Facsimile: (671) 649-7034

SENSUI, La Luna, Fontana Restaurant

STARTS GUAM RESORT HOTEL
2991 Route 3, NCS Rd., Dededo, Guam 96929
Telephone: (671) 632-1111 • Facsimile: (671) 632-6367

Taste, Prego, Issin, Misty's Beach Bar, Mix @ Cha Cha Cha, Starlight BBQ, On the Rocks

THE WESTIN RESORT GUAM
105 Gun Beach Rd., Tumon, Guam 96913
Telephone: (671) 647-1020 • Facsimile: (671) 647-0999

[Active Members]

FUNCTION ROOMS

Facility	Room Name	Room Size	Banquet	Cocktail	Classroom	Theatre	Wedding Chapel
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Asia Pacific Hotels Inc., dba Fiesta Resort Guam

Thomas Mayrhofer	Fiestan Tasi	4,275 sq ft	200	300	100	300	-
General Manager	World Café Private Dining	468 sq ft	30	-	-	-	-
Telephone: (671) 646-5881	World Café South Dining	900 sq ft	60	80	-	-	-
	Napu Room		30	40	24	40	-
	Lanai (Cho Cho Bar)		100	150			
	Poolside		500	600			

Restaurants	Cuisine/Location	Capacity
World Café	All-day dining/International	270
Fiesta BBQ	Island style	150
Cho'Cho's Bar	Poolside bar	100

B&G Pacific LLC dba Three Squares

Marie N. Guerrero	Restaurant	Cuisine/Location	Capacity
CEO	Three Squares	Local comfort food/Tamuning	95
Telephone: (671) 646-2652	Private Room		35

Core Tech Resort LLC dba Bayview Hotel and Oceanview Hotel & Residences

Juno Eun	Restaurants	Cuisine/Location	Capacity
CEO	Delmonico	Steakhouse	53
Telephone: (671) 646-2300	The Tea District		
	Chamoru Tei Restaurant		

Cold Stone Creamery

Jason Chua	Restaurants	Cuisine/Location	Capacity
Regional Manager	Cold Stone Creamery		
Telephone: (671) 633-8800	and Yogurt Bar	Ice Cream/Guam Premier Outlets, Tamuning	30
	Cold Stone Creamery	Ice Cream/Micronesia Mall, Dededo	20

Days Inn by Windham

Sunardi Li	Restaurants	Cuisine/Location	Capacity
President	Capitol Kitchen	Bistro	80
Telephone: (671) 646-3927			

Dusit Thani Guam Resort

Dean Huntsman	Grand Ballroom	1,169 sq m	910	1010	790	1010	-
General Manager	Royal Ballroom A & B	547 sq m	400	800	350	520	-
Telephone: (671) 648-8000	Royal Ballroom A	309 sq m	250	450	160	280	-
	Royal Ballroom B	238 sq m	200	350	140	220	-
	Salon 1	85 sq m	50	50	30	60	-
	Living Room	64 sq m	30	30	20	40	-
	Salon 2	105 sq m	60	100	40	70	-
	Cellar	78 sq m	14	30	-	-	-
	Pantry	39 sq m	8	20	-	-	-
	Study	38 sq m	14	-	-	-	-

Restaurants	Cuisine	Capacity
Aqua	International and Local	165
Tasi Grill	Local BBQ / Beachside	80
Soi	Thailand	99
Alfredo's Steakhouse	Steakhouse	60
Dusit Gourmet	Café, Deli, Pastries	32
Lobby Lounge & Outdoor Terrace	Appetizers, Cocktails	140

[Active Members]

FUNCTION ROOMS

FacilityRoom NameRoom SizeBanquetCocktailClassroomTheatreWedding Chapel

Grand Plaza Hotel

Annabelle Santos
Director of Operations
Telephone: (671)) 647-0630

Maga'håga

483 sq ft

-

-

30

50

-

Restaurants

Izumi Karaoke
Wagaya Restaurant
Port of Mocha
Meskla Chamoru
Fusion Bistro

Cuisine

Bar and Lounge
Korean
Coffee Slut
Chamoru

Capacity

-

-

-

Guam Plaza Resort

Nicol Roberto
Operations/HR Manager
Telephone: (671) 646-7803/8

Kahida 2
Blue Coral

5,900 sq ft

280

300

270

350

-

1,212 sq ft

60

60

39

80

-

Restaurants

Nana's Cafe
Sails BBQ
Rootz Hill's Grillhouse

Cuisine

Steak and Seafood, International
Steak and Seafood BBQ
Asian Cuisine

Capacity

120

360

177

Guam Reef Hotel

Yasuo Hoshino
General Manager
Telephone: (671) 646-6881

Bayview
Sky Room

253 sq m

120

180

120

180

-

Infinity Beach Bar

300 sq m

140

200

-

-

Restaurants

Rico & Rica Restaurant
Yoshoku-ya Sango
Top of the Reef
Eggs 'n Things
Sand Dune
Century XXI

Cuisine

Asian Pacific
Japanese-Italian Western Pacific
18th Floor, Beach Tower
Breakfast
Deli / Lobby Lounge

Capacity

180

60

Hard Rock Café Guam, aka Hard Rock Café Guam Co.

Erika Ocampo Pendon
Operations/
Restaurant Manager
Telephone: (671) 648-ROCK (7625)

VIP Room

650 sq ft

55-60

55-60

40-45

projector/white
screen

-

Restaurants

Hard Rock Café Guam

Cuisine/Location

American, local and Asian specialties / Tumon

Capacity

540

[Active Members]

FUNCTION ROOMS

FacilityRoom NameRoom SizeBanquetCocktailClassroomTheatreWedding Chapel

Hilton Guam Resort & Spa

Hiroki Sugie
General Manager
Telephone: (671) 646-1835

Micronesia Room
Chuchuko Room
Chichirika Room
Gallery
Koko Room
Caffe Cino Private
Board Room 1

3,600 sq ft

250

350

120

325

-

992 sq ft

75

113

44

72

-

825 sq ft

40

86

36

45

-

1,680 sq ft

120

150

70

100

-

2,020 sq ft

80

80

48

90

-

-

-

-

18

44

-

360 sq ft

-

-

-

-

-

Wedding Chapel

Watabe Guam Inc.
Arluis Wedding

St. Pobres Chapel
Aqua Stella Chapel

-

-

-

-

-

-

-

-

-

-

-

-

Restaurants

Roys Restaurant
Islander Terrace
Tropics BBQ
Fishersman's Cove
Fishersman Express
Caffe Cino
Tree Bar

Cuisine

Hawaiian Fusion
International Buffet
Dinner Show and BBQ
Seafood
Seafood Sandwich Rolls
Coffee and Pastries
Snacks/Grilled Items

Capacity

160

185

200

180

-

65

200

Holiday Resort Guam

Kiyoshi Kawano
General Manager
Telephone: (671) 647-7272

Chief Matapang
Chief Gadao
Chief Hurao
Chief Alu
Chief Aguren
Chief Kepuha
Gadao/Hurao/Alu/Kepuha
Fountain Area
Napu Poolside
La Brasserie Restaurant

4,983 sq ft

350

400

200

500

-

1,173 sq ft

40

60

36

70

-

1,227 sq ft

40

60

36

70

-

1,345 sq ft

50

65

36

75

-

1,175 sq ft

40

60

35

50

-

1,291 sq ft

50

65

36

75

-

5,037 sq ft

240

260

108

290

-

3,348 sq ft

50-120

150

-

180

-

5,756 sq ft

80

120

-

-

-

8,058 sq ft

400

500

-

450

-

Restaurants

La Brassier

Cuisine

International

Capacity

165

Hotel Nikko Guam

Ken Yanagisawa
General Manager
Telephone: (671) 649-8815

Tasi Ballroom
Tan Maria
Tun Tomas
Tan Rita
Rotunda Court
Southern Cross
Magellan Function Room
Garden Magellan Side
Garden BBQ Side

396 sq m

280

500

250

-

-

83 sq m

30

60

40

-

-

85 sq m

30

60

40

-

-

87 sq m

30

60

40

-

-

348 sq m

150

400

-

-

-

65 sq m

16

-

-

-

-

259 sq m

100

100

100

90

-

240 sq m

300

400

-

-

-

855 sq m

500

600

90

-

-

Wedding Chapel

Arluis Wedding

Crystal Chapel

-

-

-

-

-

70

Restaurants

Magellan
Sunset Beach BBQ
Benkay
Benkay Private Room
Emerald Private Room
Jade Private Room
Jade Stream A & B Private Room
Fountain
Toh-lee
Bougainvillea
Carme Magic DinnerShow

Cuisine

International Buffet
BBQ Optional Tour
Japanese
Japanese
Lounge
Chinese
Poolside Bar
Dinner Theater

Capacity

200

300

132

12

12

12

30

24

178

20

112

[Active Members]

FUNCTION ROOMS

Facility	Room Name	Room Size	Banquet	Cocktail	Classroom	Theatre	Wedding Chapel
Hotel Santa Fe Bartley A. Jackson President Telephone: (671) 647-8855	Sunset View Room	384 sq ft	30	30	-	30	-
	Ocean View Room	242 sq ft	15	15	-	15	-
	Restaurants The Grille at the Santa Fe	Cuisine International/Local	Capacity -				

International Dining Concepts dba CPK

Darren Talai President/Owner Telephone: (671) 646-8100	Restaurant California Pizza Kitchen	Cuisine American, Italian, Asian	Capacity -				
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Jamaican Grill

Frank Kenney Co-Owner Telephone: (671) 647-1934/35	Restaurants Jamaican Grill Jamaican Grill Jamaican Grill	Cuisine/Location Agana Tumon Dededo	Capacity 118 130 150				
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LeoPalace Resort

Toshi Doi	VIP Room	91 sq m	50	50	25	50	-
	Zefiro	880 sq m	450	800	540	700	-
CEO and	Nicklaus	202 sq m	100	120	50	70	-
General Manager	Kanta A	317 sq m	100	160	80	150	-
Telephone: (671) 471-0001	Brizo	166 sq m	64	150	64	-	-
	Clubhouse Gallery	300 sq m	150	200	-	-	-
	Sana	-	48	60	-	-	-
	Magellan	418 sq m	200	-	-	-	-
<u>Wedding Chapel</u> Watabe Guam Inc.	Del Anello Chapel						56
	Restaurants Lago Café Tenkuyuuzen Iki Restaurant Eataliano Gold Club	Cuisine International Asian Japanese Italian Various	Capacity 132 66 58 104 130				

Lotte Hotel Guam LLC

Tes Reyes-Burrier F&B Director Telephone: (671) 471-0001	Crystal Ballroom	479 sq m	340	-	320	600	-
	Charlotte I	69 sq m	30	-	27	50	-
	Charlotte II	65 sq m	30	-	27	50	-
	Charlotte III	62 sq m	30	-	27	50	-
	Emerald	285 sq m	120	-	110	220	-
	Emerald Pre-Function	78 sq m	-	-	-	-	-

McDonald's Restaurants of Guam

Pacifico Martir QSC Director Telephone: (671) 649-9093	McDonald's Harmon, 2F	40					
	Restaurants McDonald's McDonald's McDonald's McDonald's McDonald's McDonald's	Cuisine/Location Tamuning Agana Maite Harmon Yigo Tumon Bay	Capacity 170 80 26 170 38 60				

[Active Members]

FUNCTION ROOMS

Facility	Room Name	Room Size	Banquet	Cocktail	Classroom	Theatre	Wedding Chapel
Onward Beach Resort Yoshiaki Kanemitsu General Manager Telephone: (671) 647-7777	VIP Room	1,562 sq ft	100	150	100	100	
	Royal Room	945 sq ft	70	70	60	70	
	Aqua Ballroom 1 & 2	4,850 sq ft	300	500	200	500	
	Oasis	4,016 sq ft	300	500	200	500	

Restaurants Le Premier Sagano Lobby Lounge Bayview Caravel BBQ & Polynesian Show Café Terrace Plaza Sleepy Lagoon	Cuisine/Location International Japanese Restaurant Bar & Lounge, Café Grill & Restaurant BBQ Fast Food Poolside Bar	Capacity 250 65 36 90 360 16 60
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Outback Steakhouse, aka Triple J Restaurant Group Inc.

Selena Elicio Proprietor Telephone: (671) 646-1543	Restaurants Outback Steakhouse Private Function Room	Cuisine/Location Steakhouse/Tamuning	Capacity 275 70
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Outrigger Guam Beach Resort

Steve Solberg	Kastiyon San Jose	3,200 sq ft	180	200	130	200	-
General Manager	Kastiyon Soledad	1,124 sq ft	50	60	50	80	-
Telephone: (671) 649-9000	Kastiyon Santo Anghet	814 sq ft	40	30	40	50	-
	Kastiyon San Rafael	1,260 sq ft	60	90	50	80	-
	Kastiyon Santa Cruz	785 sq ft	40	30	36	60	-
	PreFunction Ballroom Foyer	550 sq ft	-	-	-	-	-
	Tasi Terrace I	5,222 sq ft	250	300	-	-	-
	Kanton Tasi (Upper Level)	2,673 sq ft	200	250	-	-	-
	Kanton Tasi (Lower Level)	2,449 sq ft	100	200	-	-	-
	Restaurants	Cuisine/Location				Capacity	
	Palm Café	Japanese Buffet/Lobby				210	
	Bambu Lounge	Bar and Lounge/Lobby				116	
	Ohana Beach Club	Beach Bar/Beachside				60	

Pacific Islands Club - Guam

Ben Ferguson General Manager Telephone: (671) 646-9171	Pacific Pavilion	15,000 sq ft	900	1,000	-	-	-
	Amphitheater	outdoor	600	-	-	-	-
	Sunset Bar	outdoor	220	-	-	-	-
	Tasa Banquet Room	1,752 sq ft	100	180	75	150	-
	Ilsa Banquet Room	2,150 sq ft	100	180	75	150	-

<u>Wedding Chapel</u> Arluis Wedding	The Rainbow Chapel	-	-	-	-	-	40
	Restaurants	Cuisine/Location				Capacity	
	Skylight Room	International				600	
	Ramen House Hokkaido	Ramen Shop				120	
	Sunset Bar	BBQ & Bar				240	
	Hanagi	Japanese				124	
	Amphitheater	Outdoor Dinner Show				400	
	Bistro	Contemporary American Cuisine				128	

[Active Members] FUNCTION ROOMS

Facility	Room Name	Room Size	Banquet	Cocktail	Classroom	Theatre	Wedding Chapel
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Pacific Star Resort & Spa

Mayeth DeGuzman	Chamorro Ballroom(A-B-C)	511 sq m	400	1,050	250	750	-
Senior Event Manager	Ballroom A	170 sq m	118	300	90	253	-
Telephone: (671) 648-1618	Ballroom B	133 sq m	100	350	70	215	-
	Ballroom C	199 sq m	150	445	120	320	-
	Latte Room	111 sq m	80	240	60	170	-
	Guahan Room	103 sq m	80	225	60	160	-
	Heritage Room	36 sq m	25	75	24	55	-
	Coral Room	36 sq m	25	75	24	55	-
	Proa	129 sq m	90	250	60	190	-
	The View	177 sq m	125	380	70	270	-
	Le Patio	505 sq m	360	1,100	250	775	-

Wedding Chapel

Tropical Fantasy Guam	Promesa Chapel	120 sq m	-	-	-	30	-
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Restaurants

Restaurants	Cuisine	Capacity
Manhattan Steakhouse	American/Steak/Seafood	80
Pacific Star Café	International	230
Sunset BBQ	BBQ	300
Pool Bar	Snack Bar/Sandwiches	50
Cigar Lounge	Lounge/Bar	30

P.H.R. Micronesia Inc., dba Hyatt Regency Guam

Sophia Chu Wigsten	Grand Ballroom A	2,240 sq ft	150	400	150	200	-
General Manager	Grand Ballroom B	2,240 sq ft	150	400	150	200	-
Telephone: (671) 647-1234	Grand Ballroom C	2,240 sq ft	150	400	150	200	-
	Combined A-B-C	6,720 sq ft	500	1,200	600	900	-
	Santa Rosa	720 sq ft	48	80	32	100	-
	Santa Rita	720 sq ft	48	80	32	100	-
	Santa Rosa/Santa Rita	1,440 sq ft	96	160	90	200	-
	Magellan	540 sq ft	36	60	20	50	-
	San Vitores	540 sq ft	36	60	20	50	-
	San Vicente	540 sq ft	36	60	20	50	-
	Magellan/San Vitores/San Vicente	1,620 sq ft	110	180	100	150	-
	The Salon	1,560 sq ft	90	100	54	64	-
	Regency Club Boardroom	322 sq ft	10	15	15	30	-
	Glass Boardroom	232 sq ft	-	-	-	-	-
	Wooden Boardroom	232 sq ft	-	-	-	-	-

Wedding Chapel

Arluis Wedding	Jewel by the Sea	-	-	-	-	50	-
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Restaurants

Restaurants	Cuisine	Capacity
Al Dente	Italian	104
Niji	Japanese	138
Breezes BBQ	BBQ	112
Lobby Lounge	Pastries, Pasta, Beverages	67
8 at Hyatt Gourmet Deli	Coffee / Deli	
Café Kitchen	International	140

Port of Mocha Coffee House

Sanjay Dewan	Cuisine	Cuisine/Location	Capacity
President	Port of Mocha Café	Coffee, Deli, Pastries/Guam Community College	100
Telephone: (671) 646-8164/1638	Port of Mocha Café	Coffee, Deli, Pastries/Guam Premier Outlets	100



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[Active Members]

FUNCTION ROOMS

Facility	Room Name	Room Size	Banquet	Cocktail	Classroom	Theatre	Wedding Chapel
Royal Orchid Hotel Guam							
Ronald Su	Orchid Room 1	2,520 sq ft	100	140	120	120	-
Vice President	Orchid Room 3	1,040 sq ft	50	60	45	70	-
Telephone: (671) 649-2000	Orchid Room 1 and 3	3,560 sq ft	150	200	165	190	-
	Restaurants	Cuisine/Location				Capacity	
	Tony Roma's Restaurant	American/1F Level				195	
	Capricciosa Restaurant	Italian/2F Level				90	
	Chinese Restaurant	Chinese/1F Level				-	
	Hotel Restaurant	American/2F Level				93	
	Calvi House Restaurant	Korean/2F Level				54	
	Ebisu Restaurant	Japanese/2F Level				97	
Sandcastle, Globe, The Beach, TaoTao Tasi, dba Baldyga Group							
Mark S. Baldyga	Showroom		500	-	550	550	-
Chairman and CEO	Manhattan		40	80	80	80	-
Telephone: (671) 440-8000	Globe/Emerald Room		750	750	-	-	-
	Grand Hall		-	250	-	-	-
	Restaurants	Cuisine/Location				Capacity	
	Sandcastle	Dinner Theater				475	
	Globe	Night Club				880	
	The Beach	Beach Restaurant Bar				150	
	The Beach Deck	Beach Restaurant Bar				130	
	TaoTao Tasi	BBQ Dinner Show				450	
SMI Private Room at Beachin' Shrimp 2							
Walter Cortes	Cuisine	Location				Capacity	
District Manager	Seafood/Coastal/	Banquet				48	
Telephone: (671) 787-0097	International	Cocktail				60	
Sea Grill Restaurant							
Andrea Rosal	Cuisine	Location				Capacity	
Manager	Global Fusion	Tumon				350	
Telephone: (671) 649-6637							
Sheraton Laguna Guam Resort							
Kevin Tsurui	Ocean Sirena Ballroom I	3,481 sq ft	300	600	300	400	
General Manager	Ocean Sirena Ballroom II	3,481 sq ft	300	600	300	400	
Telephone: (671) 646-2222	Media Room I	702 sq ft	30	40	30	40	
	Media Room II	702 sq ft	30	40	30	40	
	Media Room III	-	30	40	30	30	
	Laguna Square I	-	80	160	-	-	
	Laguna Square II	-	160	320	-	-	
	Atrium Square	-	250	500	-	-	
Wedding Chapel							
Arlius Wedding	The White Arrow Chapel	-	-	-	-	50	-
	Restaurants	Cuisine/Location				Capacity	
	Bayside BBQ	BBQ				150	
	La Cascata	International				220	
	The President (Nippon)	Japanese				90	
	The Point	Light Fare				75	
	Surfer's Point	Sandwiches				Open	
Starts Guam Golf Resort Inc., dba Starts Guam Resort Hotel							
Noboru Izumi	La Luna	-	120	-	-	-	-
General Manager	Eagle	-	70-80		70-80	-	
Telephone: (671) 632-1111	Restaurants	Cuisine/Location				Capacity	
	SENSUI	Japanese				80	
	La Luna	Outdoor BBQ				120	
	Fontana Restaurant					100	

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[Active Members]

FUNCTION ROOMS

Facility	Room Name	Room Size	Banquet	Cocktail	Classroom	Theatre	Wedding Chapel
Surestay Hotel by Best Western Guam							
Arnel Oscianas	Dining (non-smoking)	-	300	-	-	-	-
Guam Business Director	Patio Dining	-	100	-	-	-	-
Telephone: (671) 647-8443	Party Room	-	30	-	-	-	-
T.G.I. Friday's							
Lerma Aquino	Dining (non-smoking)	-	300	-	-	-	-
Guam Business Director	Patio Dining	-	100	-	-	-	-
Telephone: (671) 647-8443	Party Room	-	30	-	-	-	-
	Restaurant	Cuisine/Location				Capacity	
	T.G.I. Friday's	American/Tumon				430	
The Westin Resort Guam							
Nick Song	Somnak Ballroom	3,610 sq ft	300	400	280	420	-
General Manager	Somnak 1	2,356 sq ft	168	300	140	240	-
Telephone: (671) 647-1020	Somnak 2	1,254 sq ft	96	100	60	100	-
	Somnak Foyer	2,835 sq ft	108	200	-	-	-
	Unnai Room	2,324 sq ft	150	250	160	320	-
	Unnai 1	450 sq ft	36	60	30	35	-
	Unnai 2	540 sq ft	36	60	30	35	-
	Unnai 3	1,334 sq ft	96	120	75	140	-
	Unnai 1 and 2	990 sq ft	72	120	60	120	-
	Unnai 2 and 3	1,784 sq ft	132	180	90	180	-
	Unnai Foyer	870 sq ft	36	250	-	-	-
	Pution Room	608 sq ft	30	50	30	50	-
	I Pilan Room	418 sq ft	20	30	20	30	-
	Starlight BBQ	-	-	150	-	30	-
	Misty's Beach Bar	-	60	80	-	-	150
	Waterfall	-	-	50	-	-	-
	Taste	-	-	800	-	-	-
<u>Wedding Chapel</u>							
Kuraudia Guam Inc. dba Ginza Couture Naoco	Ocean Palace Chapel	-	-	-	-	-	40
	Restaurants	Cuisine/Location				Capacity	
	Taste	International				120	
	Prego	Italian				90	
	Issin	Japanese				130	
	Misty's Beach Bar	Beach Bar				165	
	Mix @ Cha Cha Cha	Starbucks Coffee Bar				70	
	Starlight BBQ	Poolside Barbecue				70	
	On The Rocks	Cocktail Lounge				30	
Tony Roma's / Capricciosa aka WDI International							
Suguru Ishiguro	Restaurant	Cuisine/Location				Capacity	
Chief Operating Officer,	Tony Roma's Times Square	American/Tumon				200	
Guam/Hawaii/L.A.	Tony Roma's Agana	American/Hagatna				136	
Telephone: (671) 646-7531	Capricciosa Royal Orchid	Italian/Tumon				88	
	Capricciosa Pacific Place	Italian/Tumon				157	
	Capricciosa Agana	Italian/Hagatna				197	
Wyndham Garden Guam							
Sunardi Li	Maga'lahi (Meeting Room)	2,141 sq ft	-	-	50	50	-
President	Restaurants	Cuisine/Location				Capacity	
Telephone: (671) 646-3297	Grill & Curry	Asian/American Fusion/Lobby				100	
	Niki's Café & Tea	Coffee Shop/Lobby				-	

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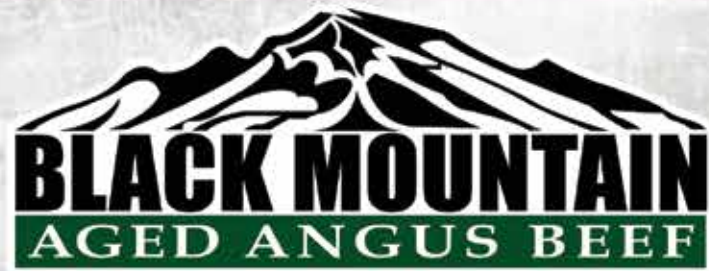
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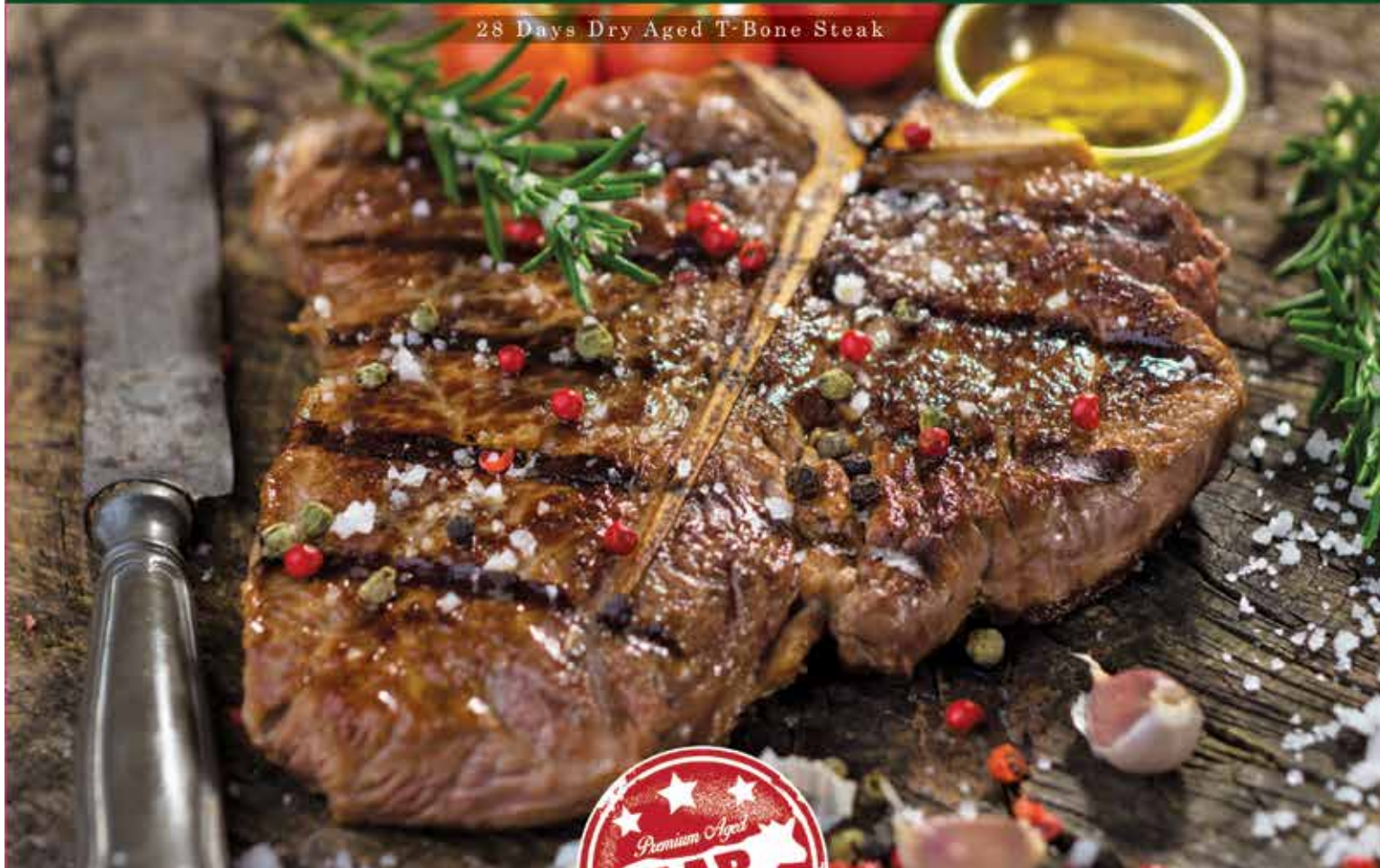
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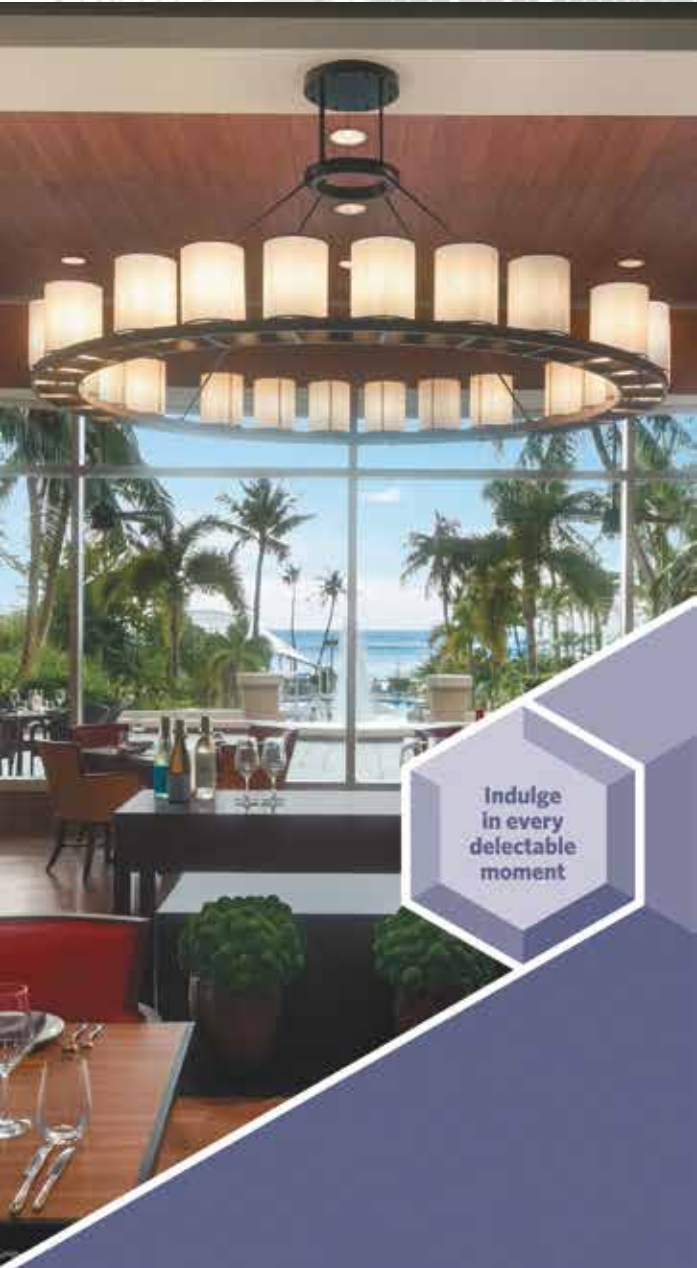
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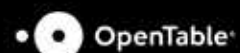


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PACIFIC HOTEL AND RESTAURANT EXPO

JUNE 4 & 5, 2020
HYATT REGENCY GUAM

MESSAGE FROM THE PRESIDENT

The Guam Hotel & Restaurant Association is delighted to announce that it will host the 2020 Pacific Hotel & Restaurant Expo on June 4th & 5th.



Be a part of the Pacific Hotel & Restaurant Expo (PHARE). This year's expanded event will feature the promotion of products and services that cater to the hotel and restaurant industry. In addition to learning more about what your company has to offer, attendees will also take part in informative industry training seminars that improve operations and the bottom line. The annual culinary and bartending competitions will again feature the industry's best and attract the large audiences of professionals and consumers.

Past exhibitors have featured new and exciting products and services from throughout the region and world! Exhibition space at this trade show is available on a first come, first serve basis. Secure your spot today for best booth location. The forms and information provided in this kit will help you secure your presence at the PHARE 2020. I look forward to your support for this one-of-a-kind opportunity.

Senseramente,

MARY P. RHODES
PRESIDENT, GHRA

“Don't miss the opportunity to promote your business to the hotel and restaurant industry and local consumers all under one roof.”

ATTENDEES

WHO SHOULD ATTEND?

- RESTAURANT OWNERS
- HOTEL OWNERS
- PURCHASERS
- BUYERS
- FOOD AND HOSPITALITY
DECISION MAKERS



1,000 +
ATTENDEES

* Based off estimated daily foot traffic.

SPONSORSHIP

OPPORTUNITIES AVAILABLE

Make a bigger impact at PHARE when you take advantage of one of our attractive sponsorship packages. Contact GHRA for more information or to secure your booth space today!

TOP REASONS TO PARTICIPATE



LAUNCH NEW PRODUCTS

PHARE is the perfect place to launch new products and services and to gauge their potential.



INCREASE BRAND AWARENESS

Build brand awareness for your company among end-users, distributors, purchasers, and industry representatives.



MAINTAIN PROFILE WITH YOUR COMPETITORS

Continue to be recognized as an important industry player.



IDENTIFY & ASSESS NEW MARKETS

Learn from your competitors and talk about the latest sector developments with other trade leaders.



MEET FACE TO FACE WITH CLIENTS

PHARE is an excellent opportunity to meet face to face with prospective & existing clients.



MEDIA COVERAGE

Take advantage of the extensive media coverage of the event, including on-site live radio interviews.



COME SEE THE FUTURE

At PHARE 2020 you'll find the latest technological innovations and concepts in food and beverage service, hotel and restaurant equipment, telecommunications, new product launches, and other business services.

ALSO AT PHARE

IN ADDITION TO VISITING THE EXHIBITORS, JOIN A TRAINING SEMINAR AND CATCH THE EXCITEMENT AT THE PROFESSIONAL CULINARY AND BARTENDING COMPETITIONS.



TRAINING & SEMINARS

DURING THE TWO DAY EVENT GHRA OFFERS AN ARRAY OF INDUSTRY SPECIFIC TRAINING AND CERTIFICATION COURSES.



COMPETITIONS

THE BEST IN THE INDUSTRY COMPETE IN THE CULINARY AND BARTENDING COMPETITIONS.



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[2020 GHRA] CALENDAR OF EVENTS

JANUARY

BOARD OF DIRECTORS – MONTHLY MEETING
10:30am to 11:30am, Wed., Jan. 15 @ GHRA

ANNUAL PLANNING WORKSHOP

3:30pm to 5:30pm, Tue., Jan 22 @ Fiesta Resort Guam

SOFTBALL LEAGUE

January 27 – April 19 @ Tiyan Field, Barrigada, Guam

FEBRUARY

BOARD OF DIRECTORS – MONTHLY MEETING
10:30am to 11:30am, Wed., Feb. 19 @ GHRA

MARCH

GALA DINNER / GOLDEN LATTE AWARDS
6:00pm to 1:00am, Sat., March 7 @ Hyatt Regency Guam

BOARD OF DIRECTORS – MONTHLY MEETING

10:30am to 11:30am, Wed., March 18 @ GHRA

GENERAL MEMBERSHIP MEETING (1ST)

11:30am to 1:00pm, Thu., March 19 @ Hilton Guam Resort & Spa

APRIL

BOARD OF DIRECTORS – MONTHLY MEETING
10:30am to 11:30am, Wed., April 15 @ GHRA

BASKETBALL LEAGUE

April 26 – June 21 @ Tamuning Gym/Dededo Sports Complex

MAY

TOURISM MONTH
May 1 – May 31

BOARD OF DIRECTORS MONTHLY MEETING

10:30am to 11:30am, Wed., May 20 @ GHRA

GHRA SOCIAL

6:00pm to 9:00pm, Tue., May 26 @ TBA

JUNE

PACIFIC HOTEL AND RESTAURANT (PHARE)

10:00am to 4:00pm, June 4 & June 5 @ Hyatt Regency Guam

PHARE BARTENDING COMPETITION

9:00pm to 1:00am, Fri., June 5 @ TBA

GHRA/JGTA KEEP GUAM CLEAN

6:00am to 8:30am, Sat., June 13 @ Matapang Beach Park

BOARD OF DIRECTORS – MONTHLY MEETING

10:30am to 11:30am, Wed., June 17 @ GHRA

GENERAL MEMBERSHIP MEETING (2ND)

11:30am to 1pm, Thu., June 18 @ Outrigger Beach Resort Guam

JULY

BOARD OF DIRECTORS – MONTHLY MEETING
10:30am to 11:30am, Wed., July 15 @ GHRA

HERO AWARDS

11:30am to 1:30pm, Fri., July 24 @ TBA

AUGUST

BOARD OF DIRECTORS – MONTHLY MEETING
10:30am to 11:30am, Wed., Aug. 19 @ GHRA

IN-DOOR VOLLEYBALL FRIENDSHIP TOURNAMENT

August 19 – September 28 @ Dededo Sports Complex

GHRA SOCIAL

6:00pm to 9:00pm, Tue., Aug 25 @ TBA

SEPTEMBER

INTERNATIONAL HOUSEKEEPING GALA CELEBRATION
6:00pm to 10:00pm, Sat., Sept. 12 @ Dusit Thani Guam

BOARD OF DIRECTORS – MONTHLY MEETING

10:30am to 11:30am, Wed., Sept. 16 @ GHRA

GENERAL MEMBERSHIP MEETING (3RD)

11:30am to 1:00pm, Thu., Sept. 17 @ Guam Plaza Resort

BOWLING LEAGUE

Sept. 27–Nov. 15 @ CENTRAL LANES, Century Plaza Tamuning

OCTOBER

BOARD OF DIRECTORS – MONTHLY MEETING
10:30am to 11:30am, Wed., Oct. 21 @ GHRA

NOVEMBER

28th ANNUAL TOURISM CUP CHAMPIONSHIP GOLF TOURNAMENT

11:00 SHOW 12:00 GO, Sat. & Sun., Nov. 7 & 8 @ TBA

BOARD OF DIRECTORS – MONTHLY MEETING

10:30am to 11:30am, Wed., Nov. 11 @ GHRA

GENERAL MEMBERSHIP MEETING (4TH) (BOARD ELECTIONS)

11:30am to 1:00pm, Thurs., Nov. 12 @ Pacific Star Resort Guam

GHRA/JGTA KEEP GUAM CLEAN

6:00am to 8:30am, Sat., Nov. 21 @ Matapang Beach Park

DECEMBER

BOARD OF DIRECTORS – MONTHLY MEETING
10:30am to 11:30am, Wed., Dec. 9 @ GHRA



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[2020 GHRA] COMMITTEE MEETINGS CALENDAR

Engineering & Environmental Committee

1st Thu once every quarter, 1:30 p.m.

March 5 @ Fiesta Resort Guam
May 7 @ Hyatt Regency Guam
July 2 @ Leoplace Resort Guam
October 1 @ Outrigger Guam Beach Resort

Food & Beverage / PR & Marketing Committees

1st Tue of every month, 6:00 p.m.

February 5 @ Sheraton Laguna Guam
April 2 @ Fiesta Resort Guam
May 7 @ Sea Grill Restaurant
September 3 @ Guam Reef
October 1 @ Outrigger Guam Beach Resort
November 5 @ Hilton Guam Resort & Spa

Executive Housekeeping Committee

2nd Thu of every month, 11:00 a.m.

January 9 @ Fiesta Resort Guam
February 13 @ Pacific Guam
March 12 @ TBA
April 9 @ TBA
May 14 @ Pacific Islands Club
June 11 @ LeoPalace Resort Guam
July 9 @ TBA
August 13 @ Hilton Guam Resort & Spa
September 10 @ Outrigger Beach Resort
October 8 @ Pacific Star Guam
November 5 @ Hotel Nikko Guam

Human Resources & Educational Committee

3rd Wed of every other month, 2:00 p.m.

January 15 @ Hyatt Regency Guam
March 18 @ Hyatt Regency Guam
May 20 @ Hyatt Regency Guam
July 15 @ Dusit Thani Guam Resort
September 16 @ Tsubaki Tower
November 18 @ Hyatt Regency Guam

Safety & Security Committee

1st Wed of every other month, 1:30 p.m.

January 8 @ Fiesta Resort Guam
March 4 @ Outrigger Guam Beach Resort
May 6 @ Westin Resort Guam
July 1 @ Hotel Nikko Guam
September 2 @ Hyatt Regency Guam
November 4 @ DFS Guam

Social Sports Events

SOFTBALL LEAGUE

January 27, 2020 – April 19, 2020
Tiyán Field, Barrigada

BASKETBALL LEAGUE

April 26, 2020 – June 21, 2020
Dededo Sports Complex
Tamuning Gym

IN-DOOR VOLLEYBALL

August 19, 2020 – September 28, 2020
Dededo Sports Complex

BOWLING LEAGUE

September 27, 2020 – November 15, 2020
Central Lanes, Century Plaza, Tamuning

[2020 GVB] OVERSEAS PROMOTIONS CALENDAR

DATE	PROMOTION	VENUE	MARKET
February			
February 07-09, 2020	PTAA Travel Tour Expo 2020	Manila	Philippines
February 05-11, 2020	Taipei Lantern Festival 2020	Taipei	Taiwan
February 2020	PATA Executive Board Meeting	Thailand	Pacific
February 10-15, 2020	PATA Adventure Travel & Responsible Tourism Conference Mart 2020	Kota Kinabalu, Sabah	Pacific
March			
March/April 2020 (TBA)	PATA Micronesia Chapter 1st Tri-Annual Meetings for 2020	TBC	Pacific
March 23-27, 2020	IT&CM (Incentive Travel & Conventions Meetings)	Shanghai	China
March 23-28, 2020	Smart City Summit & Expo 2020	Taichung	Taiwan
March 13-15, 2020	Malaysian Association Travel Trade Agents (MATTA) Fair 2020	Kuala Lumpur	New Market Dev.
April			
April 17-19, 2020	Asia Dive Expo (ADEX) 2020	Singapore	New Market Dev.
May			
May 2020 (TBA)	PATA Annual Summit 2020 and PATA Executive Board Meeting	Ras Al Khaimah	Pacific
May 2020 (TBA)	KIX Travel Fair	Osaka	Japan
May 30-31, 2020	Scuba Show 2020 & VFR Market Outreach	Long Beach, California	North America
May 28-June 04, 2020	IPW 2020	Las Vegas	North America
May 2020 (TBA)	GVB China Roadshow	Beijing, Shenzhen, Chengdu	China
June			
June 2020 (TBA)	Hana Tour International Travel Roadshow	Seoul	Korea
June 2020 (TBA)	Seoul International Tourism Industry Fair (KOTFA) 2020	Seoul	Korea
July			
July 2020 (TBA)	PATA Executive Board Meeting	TBC	Pacific
July 2020 (TBA)	Travel Madness Expo	Manila	Philippines
July 2020 (TBA)	Kashiwa Festival	Kashiwa	Japan
July/August 2020 (TBA)	PATA Micronesia Chapter 2nd Tri-Annual Meetings for 2020	TBC	Pacific
July/August 2020 (TBA)	Taiwan-Guam Delicacy Event & Taichung Travel Fair	Taichung	Taiwan
August			
Aug./Sept. 2020 (TBA)	The Travel Mart (TTM) 2020 Philippines / Guam Sales Presentation	Manila & Cebu	Philippines
August 2020 (TBA)	Apple Travel Fiesta 2020	Kuala Lumpur	New Market Dev.
September			
September 2020 (TBA)	Mode Tour Travel Mart 2020	Seoul	Korea
September 2020 (TBA)	PATA Travel Mart (PTM) 2020	TBC	Pacific
September 2020 (TBA)	Malaysian Association Travel Trade Agents (MATTA) Fair 2020	Kuala Lumpur	New Market Dev.
September 2020 (TBA)	26th Pacific Islander Festival Association (PIFA) & Guam Product Seminar 2020	San Diego	North America
October			
October 2020 (TBA)	JATA Travel Expo Japan 2020	Okinawa	Japan
December			
December 2020 (TBA)	PATA Micronesia Chapter 3rd Tri-Annual Meetings for 2020	TBC	Pacific

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[2020] NATIONAL HOLIDAYS

USA

Jan. 1 New Year's Day
Jan. 20 Martin Luther King Day
Feb. 17 Presidents' Day
May 25 Memorial Day
July 3 Independence Day (observed)
July 4 Independence Day
Sep. 7 Labor Day
Oct. 12 Columbus Day
Nov. 11 Veterans' Day
Nov. 26 Thanksgiving Day
Dec. 25 Christmas Day

Guam

Jan. 1 New Year's Day
Jan. 20 Martin Luther King Day
Feb. 17 Presidents' Day
Mar. 2 Guam History and Chamorro Heritage Day
May 25 Memorial Day
July 3 Independence Day (observed)
July 4 Independence Day
July 21 Liberation Day
Sep. 7 Labor Day
Oct. 12 Columbus Day
Nov. 2 All Souls Day
Nov. 11 Veterans' Day
Nov. 26 Thanksgiving Day
Dec. 8 Our Lady of Camarin Day
Dec. 25 Christmas Day

Northern Mariana Islands

Jan. 1 New Year's Day
Jan. 20 Martin Luther King Day
Feb. 17 Presidents' Day
Mar. 4 Commonwealth Covenant Day
Apr. 10 Good Friday
May 25 Memorial Day
July 3 Independence Day (observed)
July 4 Independence Day
Sep. 7 Labor Day
Oct. 12 Commonwealth Cultural Day
Nov. 4 Citizenship Day
Nov. 11 Veterans' Day
Nov. 26 Thanksgiving Day
Dec. 8 Constitution Day
Dec. 25 Christmas Day

Taiwan

Jan. 1 Founding of the Republic of China and New Year's Day
Jan. 25-29 Chinese New Year
Feb. 8 Lantern Festival
Feb. 28 Peace Memorial Day
Apr. 3 Children's Day
Apr. 3 Qingming Festival (observed)
Apr. 4 Qingming Festival
Jun. 25 Dragon Boat Festival
Oct. 1 Mid-Autumn Festival
Oct. 9 National Day (observed)
Oct. 10 National Day

Japan

Jan. 1 New Year's Day
Jan. 13 Coming of Age Day
Feb. 11 National Foundation Day
Feb. 23 Emperor's Birthday
Feb. 24 Emperor's Birthday (observed)
Mar. 20 Spring Equinox
Apr. 29 Showa Day
May 4 Greenery Day
May 5 Children's Day
May 6 Constitution Memorial Day
July 23 Marine Day
July 25-Aug. 9 Tokyo Olympics
Aug. 11 Mountain Day
Sep. 21 Respect for the Aged Day
Sep. 22 Autumnal Equinox Day
Oct. 12 Health and Sports Day
Nov. 3 Culture Day
Nov. 23 Labor Thanksgiving Day
Dec. 31 New Year's Eve

Korea

Jan. 1 New Year's Day
Jan. 25-27 Korean New Year
Mar. 1 Independence Movement Day
May 5 Children's Day
Apr. 30 Buddha's Birthday
June 6 Memorial Day
Aug. 15 Liberation Day
Sep. 30-Oct. 2 Harvest Festival
Oct. 3 National Foundation Day
Oct. 9 Hangeul Proclamation Day
Dec. 25 Christmas Day

Hong Kong

Jan. 1 New Year's Day
Jan. 25-28 Chinese New Year
Apr. 4 Ching Ming Festival
Apr. 10 Good Friday
Apr. 13 Easter Monday
May 1 Labor Day
Apr. 30 Buddha's Birthday
June 25 Tuen Ng (Dragon Boat) Festival
July 1 Hong Kong Special Administrative Region Establishment Day
Oct. 1 National Day
Oct. 2 Day After Mid-Autumn Festival
Oct. 26 Chung Yeung Festival
Dec. 25 Christmas Day
Dec. 26 Boxing Day

China

Jan. 1 New Year's Day
Jan. 24-30 Spring Festival
Jan. 24-30 Chinese New Year
May 1 Labour Day
June 25-27 Dragon Boat Festival
Oct. 1 Mid-Autumn Festival
Oct. 1 National Day
Oct. 1-7 National Day Golden Week

Celebrating



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