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Message from the CHAIRMAN

Dear friends, colleagues and fellow members of GHRA,

I am very honored by your confidence in electing me to the board, and the opportunity to serve as your Chairman for the GHRA in 2020. I am looking forward to working with you and the membership to continue to make the GHRA the premier trade organization that it has become.

Then, the question on everyone’s mind, “What will I?”

I came to Guam almost 30 years ago to join one of the international hotels as director of sales and marketing. This was my first encounter with island tourism. Travelers were catered by the airlines, collected at the airport by tour agents and delivered to their hotels. Guests arrived like a wave on the beach, and flight schedules were then causing a pattern of a wave of arrivals. There were no walk-ins in tourists. It made no sense to solicit hotels at the airport because their hotels were selected before arrival. You may sigh and say, “Ahh the good old days.”

Everyone agrees with me that the industry we are in today has drastically changed from 20 years ago. Names of hotels and restaurants, the mix of tourists, tour operation, management of government and regulations we have to follow are just a few examples. Technology, social media and the digital platform have taken over the traditional ways people make travel decisions and the travel experience overall. And our industry will continue to change with or without you.

I have been a member of the board of directors for quite some time. At the beginning, one of my favorite things at the board meetings was having a cup of coffee and doughnuts. I just grabbed them and handed them to other board members like I was consumption and managing what our board was fascinated by the vast information being shared among the board members. I have always respected and appreciated the board’s networking and knowledge of the industry and the who’s who of Guam.

What we discuss and what we do is how we can make our industry better and be better prepared for the changes to come. There is no denying the impact, influence and contribution GHRA has on the industry and on the community as a whole.

My goal is to continue this momentum with the support of all our members. I believe we have many colleagues among hoteliers, restaurateurs, allied and affiliate members who would like to contribute to the industry and would like to know what is happening in our industry. GHRA conducts many meetings and events for members throughout the year. As Chairman, I want to encourage and encourage your participation in these committee meetings and the planned events. It can enhance your awareness of GHRA and help you realize that you do not have to be a general manager or a business owner to be involved. We can all make GHRA a better organization to serve you and support all of us in our very volatile industry.

Are you prepared for the many changes? Let GHRA help you be better prepared.

By the way, there are no doughnuts at the meeting table. They are now replaced with superfoods for our better health. And, GHRA is a “superfood” for members who would like to contribute to the industry and would like to know what is happening in our industry. GHRA conducts many meetings and events for members throughout the year. As Chairman, I want to encourage and encourage your participation in these committee meetings and the planned events. It can enhance your awareness of GHRA and help you realize that you do not have to be a general manager or a business owner to be involved. We can all make GHRA a better organization to serve you and support all of us in our very volatile industry.

Toshiro Doi
Chairman

Message from the PRESIDENT

Mona Adalid

Thank you to all of the tourism industry stakeholders, partners, employees, employers and leaders as we continue to work together to help grow the market. In 2019, Guam received more than 1.6 million tourists and saw growth in both the Japan and Korea markets. As these have been challenges in decreases in other source markets, changes with an airline and recent effects from the novel coronavirus (2019-nCoV).

As the leading trade organization for tourism, it is extremely important that we continue to be a liaison, an invaluable resource, and advocate to address issues, concerns, challenges and opportunities that have an impact on the market and with the employers and employees of the industry. Some of the key programs we focused on in 2019 included:

- Regulatory and compliance issues with Department of Public Health and Social Services regarding pool regulations, sanitary permits and health certificates
- Guam Environmental Protection Agency regarding compliance and reporting for emissions permits and sustainability programs, including solid waste, recycling and green initiatives
- Occupational Health and Safety Administration regarding outreach for training and consultation services
- Department of Revenue & Taxation regarding compliance issues with Airbnb and short-term vacation rentals
- Guam Department of Labor regarding workforce development training programs with the SAE Expansion Grant with AHLEI START, pre-apprenticeship, registered apprenticeship and other training programs
- Legislative bills regarding minimum wage, business privilege tax, GFRAP, short-term vacation rentals and other issues

In 2020, GHRA will expand its communications by revamping its website to include a library to serve as a resource for the industry, as well as introduce a new GHRA app for events and programs, continue workforce development programs, educate members on best practices and industry news and represent the industry on legislative, regulatory and compliance issues.

Si Tu'e Matanua
Mary P. Phinnes
WE HELP YOU GROW YOUR BUSINESS!

- Promote your business directly to any one of the seven standing committees who meet monthly.
- Participate in all marketing and promotional activities organized by GHRA and its tourism industry partners, including PHARE, Hafa Adai Study Tours, Golden Latte and HERO Awards, GHRA Social and Tourism Cup.
- Participate in four quarterly general membership meetings and three hosteler and restauranteur meetings on an annual basis.
- Receive discounts when you advertise in the membership directory, GHRA website and social media sites.
- Have overnight access to GHRA members through our communications/distribution network (fax/email).
- Members are encouraged to support other members first when needing a product or service.

WE KEEP YOU CONNECTED AND INFORMED!

We provide our members with:
- Regular Membership Alerts on issues affecting your business;
- Monthly hotel statistical reports;
- Access to membership survey information (wage/benefits/marketing);
- Updates on laws, rules and regulations that affect our business and industry.

WE ARE THE BRIDGE BETWEEN OUR INDUSTRY, OUR EMPLOYERS AND OUR COMMUNITY!

- Donations are made to local charitable organizations on behalf of members.
- Community-related promotions are organized, such as the Pacific Hotel and Restaurant Expo, GHRA Social, Keep Guam Clean Beach Clean-Up and the Tourism Cup Championship Golf Tournament.
- We organize employee sports activities/leagues for member companies.

WE ARE ACCESSIBLE!

- We provide consultation over the phone or in person to members on day-to-day workplace issues.
- We are available to meet with any member at his or her location and convenience.
The Guam Hotel & Restaurant Association is a private, nonprofit trade association that began 48 years ago. On Aug. 28, 1972, a small group of hoteliers filed articles of incorporation with the Department of Revenue and Taxation for a new corporation to be known as the Guam Hotel Association Inc.

In 1974, the six-member board (representing the Guam Hilton Hotel, the Cliff Hotel, the Guam Dai-Ichi Hotel, the Okura Hotel, the Fujita Guam Tumon Beach Hotel and the Reef Hotel) amended its bylaws to:

- Promote the highest standards of service and quality in the hotels and restaurants on Guam;
- Advocate just legislation and governmental regulations governing the conduct of business;
- Improve business-community relations through positive interactions with Guam’s citizenry; and
- Publicize the value and benefits of the island’s visitor industry to the territory’s economy.

The Guam Hotel & Restaurant Association is proud of its history and record of community service activities. It sponsors:

- Academic scholarships in the visitor industry trades
- Training and educational opportunities
- Grant funds for civic projects
- Monthly statistical reports
- An annual gala dinner
- The Pacific Hotel & Restaurant Exposition (PHARE)
- Job fairs
- Social sports leagues
- Tourism Cup Championship Golf Tournament
- GHRA Social
- Golden Latte Awards
- Hero Awards

Your company can also be counted among the ranks of hoteliers, restaurateurs and allied industry members. Just complete our application form and send it together with the appropriate dues to the GHRA office at P.O. Box 8565, Tamuning, Guam 96931. Do it today. Come join us!

GHRA is an Equal Opportunity Provider and Employer. Complaints of discrimination should be sent to: USDA, Director, Office of Civil Rights, Washington, D.C. 20250-9410, or call (202) 720-5964 (Voice and TDD).
TOSHIRO DOI
President and General Manager – LeoPalace Resort Guam

A native of Japan, Toshi Doi has more than 35 years of experience in the hotel industry with most of those years spent with Starwood properties across North America and in the Asia-Pacific region. Following his time with Starwood, Doi began a new career in April 2016 as president and general manager of the LeoPalace Guam Corp., where he now manages the LeoPalace Resort Guam.

Upon graduating from Washington State University, Doi began his hospitality career with Starwood Hotels & Resorts Worldwide Inc. In 1980 as a management trainee at The Westin South Coast Plaza in Costa Mesa, Calif. His management skills were honed through various positions in food and beverage, rooms and sales and marketing areas. In 1998, he was appointed director of sales and marketing at The Westin Resort Guam, then becoming executive assistant manager of The Westin Miyako Kyoto, Japan, in 2002. He rejoined The Westin Resort Guam in 2003, becoming general manager in 2009.

Doi and his wife, Anne, reside in Yona. They have a son, Kenji, and a daughter, Misa. Both living in the U.S. mainland. Doi enjoys playing golf at world-renowned golf courses on Guam and overseas.

MARIE GUERRERO
CEO – B&G Pacific LLC

Marie started her food and beverage industry journey in 1989, while residing on the east coast. After returning to Guam six years later, she began to plant her local roots by working for Planet Hollywood at the DFS Galleria in Tumon in 1997. Marie became a supervisor and swiftly climbed up the management ladder, eventually leaving in 2008 with the title of vice president and general manager.

Marie then joined the Sam Choy’s team as general manager and led her team to transform the restaurant to what is now Sea Grill.

In 2011, she and her business partner opened the B & G Pacific LLC, a local company known for institutional food services and catering. The new business flourished, and in 2016 B&G opened Three Squares Restaurant serving breakfast, lunch and dinner.

Marie is also the Managing Director for Everything Guam LLC, which produces the Latté Stone and Sting Stone cookie lines. The gourmet, locally-made cookies can be found in several stores on island.

Marie currently sits as board member for the Guam Chamber, Guam Hotel and Restaurant Association, co-chair for the Food Safety task force, member of the Soroptimists of the Marianas and past president for the Rotary Club of Guam.

Marie is the mother to 5 children and 3 grandchildren, and a parishioner at Blessed Diego San Vitores Church.

FRANK KENNEY
President and Co-Owner – Jamaican Grill Restaurants

Frank Kenney is the president and co-owner of Jamaican Grill Restaurants. A veteran of the United States Air Force, part of his military duty included tours in the Western Pacific region, which soon created a longing to return to the islands.

He attended Johnson & Wales University in Providence, Rhode Island, where he graduated with a bachelor’s of science in food service management. Upon graduation, Kenney accepted a job offer as Chef de Partie for the Hilton Guam Resort & Spa where he would later meet his future business partner, Timothy Murphy. Kenney’s career has been within the hospitality industry (restaurants & hotels), holding various line and management positions primarily in back-of-house operations.

SUDIPTA BASU
General Manager – Guam Plaza Resort and Spa

Sudipta Basu earned his bachelor’s degree in hospitality management from Cornell University. In 2016, he was appointed general manager of Guam Plaza Resort & Spa, where he has oversight responsibility for Rootz Hill’s Grillhouse, Nana’s Cafe & Sails BBQ and Taras Water Park.

In his over 25 years of experience in the hospitality management industry, he has served as the CEO for Baldyga Group and worked for other luxury international hotel brands like Hyatt Hotels Corporation (North America), Fairmont Hotels and Resorts, Kempinski Hotels and the Taj groups of hotels. Basu has also opened several restaurants and night clubs in the United States and around the Asia Pacific region.

He demonstrates his passion and commitment to the hospitality industry with his active membership in the Rotary Club of Guam, Guam Hotel and Restaurant Association and the Guam Visitors Bureau.

Basu, his wife and two children lived in Maui, Hawaii for five years before moving to Guam and becoming residents of Tumon in July 2011.

DEAN HUNTSMAN
General Manager – Dusit Thani Guam Resort

Dean Huntsman is the general manager for Dusit Thani Guam Resort and has more than two decades of experience in the travel and hospitality industry. His responsibilities include overseeing the performance, strategic direction and day-to-day operations of the 419-room property which includes a world class portfolio of food and beverage offerings, Devorana Spa and the Guam Convention Center.

Huntsman has managed sales, business development and marketing teams around the globe — including Oman, Indonesia, Korea, China, Hong Kong and Australia. He has worked as director of operations with the Jumeirah Group and served as the hotel manager of the Jumeirah Essex House in New York City.

His hotel management career began in Switzerland, where he attended the prestigious Les Roches Hotel Management School.

Huntsman is married to Charlotte D. Huntsman.

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Huntsman is married to Charlotte D. Huntsman.
TAE S. OH
President – Alupang Apartments Corp. and Vantage Advertising

Tae S. Oh is the president of several different entities in diverse industries and is responsible for the overall corporate direction/decision making among Alupang Apartments Corp. (44 units), Alupang Condominium Vacation Rental (10 units), Ivory Educational Services (after-school tutoring), Shell Merizo (Service Station), Vantage Commercial Plaza (Commercial Retail and Office Rent-all), Alupang Shell Gas Station, Vantage Commercial Plaza (Digital Billboard and Media), UNO Commercial Plaza (Service Station and Commercial Plaza) and Proposed Apartments (136 units).

Oh leads efforts to locate, source and select projects that the company will be involved with. He is a seasoned developer with experience in the rehabilitation of retail, commercial, multifamily properties. Because of his previous experience in diverse industries, he has comprehensive knowledge in government policies and regulations on Guam.

As an active member of the business community, Oh is involved as chairman of the Guam Land Use Commission, board member of the Tasi Verde Estates Home Owner’s Association, the Rotary Club of Guam and the Guam Korean Chamber of Commerce, and member of the Guam Chamber of Commerce, Society of American Military Engineers and Guam Contractors Association. Oh has served numerous terms as a member of the Guam Hotel & Restaurant Association and as chairman of the EAM (Economic Assessment Model) committee as well as the digital billboard sign law. As a local developer, he has extensive experience in negotiating and dealing with Department of Land Management, Guam Economic Development Authority Qualifying Certificate Program, Guam Visitors Bureau, 34th Guam Legislature, Guam Hotel & Restaurant Association and other government entities.

SOPHIA CHU WIGSTEN
General Manager – Hyatt Regency Guam

Sophia Chu Wigsten is the general manager for the Hyatt Regency Guam. Born in Taipei, Wigsten grew up in Guam, graduating from Academy of Our Lady of Guam in 1988 and went on to study at the University of Portland, Oregon, where she earned a bachelor’s in business administration.

In 1992, Wigsten began working at Shirley’s Coffee Shop, was opening new locations and wanted to help with the expansion. Upon graduation, a summer job as a sales assistant at the Palace Hotel Guam developed into a passion for and a career in the hospitality industry. She joined Hyatt Regency Guam in 1995 as business development manager, advancing from there, including her most recent promotion to general manager in March 2014.

In her 24 years in the industry, she has served more than once on the Guam Hotel & Restaurant Association board of directors and has also served on numerous committees for the Guam Visitors Bureau. She also sits on the Presidential Search Committee as community representative for the University of Guam.

She is married to John Wigsten, and the couple has two daughters, Halei and Elia.

JEFFREY W. SCHWEIZER
President – Asia Pacific Hotels Inc.

Jeffrey W. Schweizer joined Asia Pacific Hotels in April 2005 as general manager to reopen and rebrand the former Dai-Ichi Hotel. This historic beachfront property underwent an extensive renovation and opened under its new name, Fiesta Resort Guam. In September 2012 he was promoted to president of Asia Pacific Hotels, in which capacity he oversees the three Saipan properties and Guam.

A native of New England, Schweizer is a 33-year veteran of the hospitality industry. He worked on Miami’s famed South Beach before relocating to Guam in 1989, where he worked at the Pacific Islands Club Guam for 16 years. During his tenure he worked in the capacity of the EAM (Economic Assessment Model) division director and, for 10 years, director of food and beverage.

Schweizer has served numerous terms as a member of the Guam Hotel & Restaurant Association board of directors, serving as the board chairman in 2009 and 2019, and several terms as the hotelier vice chairman.

Schweizer lives in Tamuning and has two sons.

EDSON C. LAI
Sales and Marketing Director – Quality Distributors

Edson C. Lai’s food and beverage experience began in Seattle when he was 17 years old. He started as a dishwasher at a popular Japanese restaurant and worked his way up to bus boy, waiter and then prep cook. Shortly thereafter, he garnered attention from the restaurant owners, who promoted him to house supervisor and began training him as a chef. When they opened a new restaurant, they promoted him to head chef.

Three years later, Lai was recruited to return to Guam. One of Guam’s favorite family restaurants, Shirley’s Coffee Shop, was opening new locations and wanted him to help with the expansion. During his tenure at Shirley’s, Lai gained valuable experience in restaurant operations and eventually became general manager.

In 2010, Lai was hired at Quality Distributors in the sales and marketing department. This career change has given him a broader breadth of experience in the food industry. Having had more than 17 years in the restaurant business, Lai has been able to transfer his knowledge and skill set to both the food wholesale and distribution business. In 2012, he was promoted to assistant general manager and oversaw unprecedented sales growth during that time. In January 2013, he was promoted to sales and marketing director.

Lai has been a member of the Chinese Chamber of Commerce of Guam since 2009 and serves on the board of directors. He has chaired toy drives, food drives and other community events. Lai and his wife, Jennifer, have three children: Jasmine, Elizabeth and Jared. Lai enjoys fishing, grilling and water sports.

BARTLEY A. JACKSON
President – Hotel Santa Fe Guam

Bartley A. Jackson, the president of Hotel Santa Fe Guam, will sit on the board for the Guam Hotel & Restaurant Association this year, with over 10 years of experience as a member of the board of directors. He has also served on the Guam Chamber of Commerce and Guam Visitors Bureau board of directors, and has been an elected director of GVB seven times. On the GVB board, he sat concurrently as the chairman of the Korea Marketing Committee and the Russia and New Markets Committee.

Jackson spent 21 years with the Pacific Islands Club and left the organization four years ago to pursue other endeavors. Foremost among these was hotel ownership. He is now part of the ownership group of the Hotel Santa Fe Guam. Jackson serves as the general manager and president of the hotel. He is also the chief operating officer of an institutional and commercial food service provider – B&G Pacific LLC.

After completing college at the University of Virginia in 1980, he worked for Club Med, a Paris-based resort company. Originally hired as a snow-ski instructor in Colorado, he went on to work in exotic locales as Switzerland, Mexico, Guadalup, Haiti, Sicily and Greece. After leaving Club Med in 1983, Jackson earned a master’s in business administration from Columbia University in New York. He worked in the securities industry until he joined the management team of PIC Guam in 1995. While on Guam, Jackson was chairman of GHRA’s Human Resources and Education Committee. In 1994, he transferred to PIC Saipan as its general manager.

In Saipan, Jackson was a twice-elected member of the Marianas Visitors Authority board of directors and a founding member of the Northern Marianas College Tourism Learning Center Advisory Board. In 1999, Jackson was a member of the Commonweath of the Northern Marianas Islands softball team, which won a gold medal at the South Pacific Games held in Guam.

He and his wife, Rita, have made Guam their home and live in Tamuning. They have two sons, Jacob and Jonathan.
ENGINEERING & ENVIRONMENTAL COMMITTEE

Mission: Support tourism in Guam by promoting the island as a healthy, safe, clean and environmentally friendly holiday destination offering quality services to our visitors.

Duties: Address environmental, infrastructure and utility issues on a timely basis, maintain facilities in excellent and safe condition, instill a sense of pride and quality in employees throughout superior knowledge of all aspects of engineering and environmental operations.

Objectives:
- Support the ongoing education of committee members on technology and energy-saving/ recycling products and services.
- Coordinate, present and lobby the opinions of committee members to government and other respective agencies regarding engineering and environmental impact on the industry.
- Organize and coordinate technical training programs required by committee members.
- Support the interaction of committee members by encouraging the sharing of technical information, as well as provide assistance to other members and government agencies during crises.
- Keep the ABC Board of Directors up to date on any problems related to individuals or collective memberships and providing advice on resolving problems.
- Award and recognize properties with high standards of quality in an ongoing effort to encourage continuous support of tourism on Guam.

FOOD & BEVERAGE AND PUBLIC RELATIONS & MARKETING COMMITTEE

Mission: Support tourism in Guam by promoting the island as a friendly, enjoyable and customer service-oriented holiday destination offering top-quality service to our visitors.

Duties: Offer excellent training to increase employees skills and, ultimately, the service provided to our guests. Foster superior knowledge of all aspects of food and beverage operations.

Objectives:
- Support the local economy by working with local farmers to grow products in sufficient numbers that can be used by all hotels and restaurants.
- Improve health and sanitation regulations.
- Follow ABC rules and regulations.
- Highlight and recognize employees’ special skills and talents through competitions and special events.
- Increase employee skills through better training, internships, apprenticeship, certification and educational programs.
- Work with Guam’s educational institutions to establish curriculum that will ensure graduates are properly trained and motivated to enter Guam’s workforce, thus benefiting both employers and visitors.
- Continue successful partnerships with other organizations that support GHRA’s mission (e.g., Micronesian Chefs’ Association, GCC Culinary Arts Academy, Pro Start LMP Competitions).
- Foster a sense of pride and professionalism by offering excellent training and networking opportunities.

EXECUTIVE HOUSEKEEPING COMMITTEE

Mission: Support tourism in Guam by promoting the island as a safe, clean and enjoyable holiday destination for our visitors.

Duties: Maintain facilities in excellent condition and instill a sense of pride, quality and professionalism in employees through superior knowledge of all aspects of housekeeping operations.

Objectives:
- Highlight the importance of cleanliness throughout Guam and actively seek participation from other organizations on Guam committed to the same objectives.
- Provide training opportunities to further educate housekeeping employees and invite Guam’s educational institutions to participate.
- Make Guam a key destination for tourists and provide the best standards in hygiene, friendliness and courteousness among staff for guest retention.
- Celebrate National Housekeeping Week and International Housekeepers’ Day in recognition of the valuable role and contributions of our visitor industry’s housekeepers.
- Support through fundraising events, the GHRA efforts in affording qualified employees off-island training.

HUMAN RESOURCES & EDUCATIONAL COMMITTEE

Mission: Foster a sense of pride and professionalism by offering excellent training and networking opportunities among human resources professionals.

Duties: Provide effective and proactive leadership in responding to global changes, government actions and community needs.

Objectives:
- Increase professionalism of the industry’s workforce and promote career development through industry-recognized certification courses, internships and apprenticeships, as well as training and education through partnerships with Guam Community College, the University of Guam and other off-island colleges and universities.
- Facilitate inter-company training and sharing of resources among GHRA members.
- Strategize on improving employer-employee relationships in creating a world-class hospitality workforce on Guam.
- Promote Guam by upholding the Hafa Adai spirit and the Chamorro culture while being sensitive to the multi-cultural environment on Guam.

SAFETY & SECURITY COMMITTEE

Mission: Proactively participate with the public sector’s safety and protection agencies to maintain and strengthen the island’s reputation as a safe and peaceful paradise destination.

Duties: Promote professional preparedness, conscientious prevention and vigilance, and appropriate response by providing employees with development courses in safety and security as well as outsourcing specialized instructional training.

Objectives:
- Provide a safe and secure environment at visitor facilities for both residents and visitors.
- Augment federal and local safety and law enforcement departments when called upon.
- Facilitate continuing education programs in the fields of public safety and security.
**ORGANIZATIONAL CHART**

**EXECUTIVE STAFF**

Mary P. Rhodes  
President —president@ghra.org

Roxann Akana-Sanford  
Project Manager —roxann@ghra.org

Angelica Camacho-Paulino  
Project Manager —angel@ghra.org

Danielle Arriola  
Project Coordinator —danielle@ghra.org

**HISTORY OF GUAM**

The Southernmost and largest of the Mariana Islands, Guam lies at 144 degrees east longitude and 13 degrees north latitude, a three-hour plane ride from Tokyo, Manila or Taipei and slightly farther from Seoul or Hong Kong. Guam is about 30 miles long and between four and 10 miles wide with an area of 212 square miles. It was formed when a volcano rising from the ocean floor fused with the crater of a much older volcano to the north. The Southern part of Guam is made up of Hills as high as 1,334 feet above sea level that are home to rivers and waterfalls. The northern section consists of a limestone plateau with cliffs dropping down to a coastal shelf.

Guam’s warm throughout the year. Easterly trade winds, between 4 and 12 miles per hour, keep the island quite pleasant. The mean annual temperature is about 81 degrees Fahrenheit with a dry season from January through May that is slightly cooler. Annual rainfall averages 100 inches.

Guam history is usually divided into three eras: the pre-contact period before 1521, the Spanish period from 1521 to 1898 and the American period from 1898 to the present.

It is believed that Chamorros, the indigenous people of the Marianas, first settled the island about 3,000 years ago. Linguistic and cultural similarities link them to Malaysia, Indonesia and the Philippines. The Chamorros flourished as a fishing, horticultural and hunting society. They were expert seamen and skilled craftsmen who built unique houses and canoes. They were also skilled at weaving and pottery making.

On March 6, 1521, Portuguese explorer Ferdinand Magellan, sailing under the Spanish flag as he attempted to circumnavigate the globe, stopped in Guam for three days to refuel his ships and trade iron objects for produce and water.

Magellan’s chronicler described Chamorro thatched houses atop solid coral columns known as latte stones. To this day, remains of the unique latte can be found at a number of locations throughout the Marianas.

In 1668, missionaries led by Father Diego Luis de San Vitores arrived to convert the people to Christianity. They were accompanied by Spanish soldiers who established a military outpost and installed a governor. The cathedral in Hagåtña is believed to be built on the site of San Vitores’ first church.

Guam also became a port-of-call for Spanish galleons that sailed from Acapulco to Manila carrying gold and silver to be traded for Chinese silks and spices.

In 1898, Guam was ceded to the United States following the Spanish-American War. President William McKinley placed Guam under the administration of the Department of the Navy.

In 1950, President Harry Truman signed the Organic Act, making Guam an unincorporated territory of the United States with limited self-governance. The act established an American-style civilian government and granted U.S. citizenship to the people.

Guam is subject to U.S. federal law, and a number of U.S. government agencies have offices on Guam. In 1970, for the first time, Guamanians elected a governor and lieutenant governor. The island is represented in the U.S. Congress by a nonvoting delegate, and residents do not vote for the U.S. president.

In 1962, the Navy lifted the Cold War security clearance requirement for travel to and from Guam, allowing the island’s economy to grow. In 1967, Pan Am inaugurated air service between Japan and Guam, launching the island’s tourism industry.

In addition to inviting beaches, elegant hotels and shopping bargains, Guam offers visitors a chance to experience its unique island culture. Despite wars, earthquakes, typhoons and changing governments, Guam’s culture has expanded into a vibrant, modern way of life.

Most visitors to Guam notice the diversity of the island’s population, all of whom contribute to the island’s wonderful combination of cuisine, arts and businesses. Census figures from 2010 indicate that Guam’s population of 159,000 people who live on the island is 37% Chamorro, 26% Filipino, 7% Caucasian and 30% Micronesian, Korean, Japanese, Chinese, other Pacific Islanders, Vietnamese, Indians, Australians and Europeans. While English is the common language, Chamorro is also, by custom and law, an official language, and the local people often speak it.

Visitors and residents enjoy the island’s climate and natural beauty. Snorkeling, scuba diving, parasailing, jet skiing, fishing and other activities that take place in the island’s pristine marine environment are popular. Visitors — about 34% of whom come from Japan and 30% from Korea with growing numbers from Taiwan, China and Russia — also enjoy golfing on the island’s world-class golf courses, hiking in waterfalls, watching dinner shows and shopping. Today, Guam’s tourist industry attracts more than one million visitors each year. The island boasts 26 hotels with more than 8,000 rooms and contributes about $35 million to local government coffers every year. Through the island’s numerous restaurants, tour companies and retail outlets, tourism brings billions of dollars into Guam annually.
The annual Guam Hotel & Restaurant Association Gala Dinner brings industry members together at their best-dressed. It is an elegant black-tie evening of fine dining, accolades and spectacular entertainment. Each year, guests share in the mission of raising funds for GHRA scholarship programs and other industry programs.

| Keep Guam Clean | June 2019 |
GHRA, in partnership with the Japan Guam Travel Association and the Tourism Education Council, organized a Keep Guam Clean trash pickup along the beach and roadside areas of Tumon in efforts to continue keeping our tropical island beautiful and safe for all.

| Social Sports |
Softball, basketball, volleyball and bowling leagues bring GHRA members together in sportsmanship and camaraderie. A little competitive spirit may be involved too. Proceeds from the games allow the organization to give back to the island community through equipment and supplies donated to the Department of Parks & Recreation.

| HERO Awards |
GHRA partners with the Guam Visitors Bureau to host the HERO Awards — which stands for Hospitality Employees Are Outstanding — on a quarterly basis. The awards recognize outstanding individuals in the hospitality industry in management, supervisory and non-supervisory roles.

| International Housekeepers Week |
Each year, GHRA honors the dedicated and hardworking housekeepers for their contributions to the industry’s success. The week kicks off with legislative resolutions presented to the employees by the chairperson of the Committee on Tourism and culminates with a banquet at which 800 housekeepers and their guests enjoy an evening of accolades, light-hearted competition, skits, dancing and dinner.

| The Tourism Cup Championship Golf Tournament |
Over the years, the GHRA tournament has raised funds to provide search and rescue equipment and supplies to the Guam Fire Department, beach patrol equipment and supplies to the Guam Police Department and lifeguard equipment to the Department of Parks & Recreation with the government of Guam. The success of the tournament has made it possible to raise funds for GHRA’s safety and security programs and training programs in the industry as well.

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2019

YEAR IN REVIEW

| GHRA Social |
The GHRA Social is an industry night for great networking and social gathering for GHRA members. Members have the option to purchase one of two sponsorship packages, which include complimentary tickets to the event, drink coupons and an area to promote your company and products at the venue. The donations help provide the necessary funding to continue to operate and provide the necessary programs and events that help shape and drive the tourism industry.

| GHRA Social — 47th Anniversary |
During a special GHRA Social in Fall 2019, GHRA membership celebrated 46 years of service. In that time, GHRA has given back more than $850,000 in donations through scholarship programs, education and training, safety and security equipment with key government agencies and support for tourism related organizations.

| GHRA Pre-Apprenticeship |
GHRA launched a Pre-Apprenticeship Program in August 2019. GHRA’s Pre-Apprenticeship Program is a key component in its workforce development plan and provides industry training for incumbent workers, unemployed adults and displaced workers. The Pre-Apprenticeship Program develops skill sets for job placement, career advancement, job retention and satisfaction and serves an important role in creating a sustainable workforce.
Alupang Apartments Corporation
Tae S. Oh, President
129 Cuscoho Road, Tamuning, Guam 96913
Telephone: (671) 647-5793
Email: taesuk80@gmail.com
Website: www.guamalupang.com
Rooms: 10 short term vacation rentals

Asia Pacific Hotels Inc.
dabaugh Resort Guam
Thomas Mayrhofer
801 Pale San Vitores Rd., Tamuning, Guam 96913
Telephone: (671) 646-5881 • Facsimile: (671) 646-6729
Email: thomas.mayrhofer@ihg.com
Website: www.fiestaguam.com
Rooms: 315 • Rates: From $220 - $1,500

Avalon House
John Park, Owner
125 Tun Felix Camacho Street, Tamuning, Guam 96913
Telephone: (671) 864-1349
Email: avalon.guam@gmail.com
Rooms: More than 5 short term vacation rentals

Core Tech Resort LLC
daBayview Hotel and Oceanview Hotel & Residences
Juno Eun, CEO
1475 Pale San Vitores Rd., Tamuning, Guam 96913
Telephone: (671) 646-3297 • Facsimile: (671) 646-8738
Email: bayviewreservations@hotel-guam.com
Website: www.coretechresorts.com
Bayview Rooms: 149 • Rates: $110-$225
Oceanview Rooms: 194 • Rates: $110-$270

Days Inn by Wyndham
Sunardi Li, President
155 Ypao Beach Rd., Tamuning, Guam 96913
Telephone: (671) 646-3297 • Facsimile: (671) 646-3298
Email: info@daysinnguam.com
Website: www.daysinnguam.com
Rooms: 48 • Rates: From $175

Dusit Thani Guam Resort
Dean Huntman, General Manager
Thomas Zaleski, Resident Manager
Bradley Montgomery, Executive Assistant Manager
1225 Pale San Vitores Rd., Ste. 255, Tamuning, Guam 96913
Telephone: (671) 648-8000 • Facsimile: (671) 648-8008
Email: dean.huntman@dusit.com; thomas.zaleski@dusit.com; bradley.montgomery@dusit.com
Rooms: 421

Grand Plaza Hotel
Annabelle Santos, Director of Operations
1024 San Vitores Rd., Tamuning, Guam 96913
Telephone: (671) 649-8884
Email: info@gograndplaza.com
Website: www.grandplaza-guam.com
Rooms: 116 • Rates: From $150

Guam Airport Hotel
Oka Meggi’s Corporation
Edwin Gabriel, General Manager
120 Simon Sanchez St., Tamuning, Guam 96931
Telephone: (671) 649-8402
Facsimile: (671) 649-8401 (Hotel); (671) 649-0551 (Office)
Email: goah@ite.net; info@gahguam.com
Rooms: 51 • Rates: From $85-$120

Guam Plaza Resort
Sudipta Basu, General Manager
Nicol Roberto, Operations/Human Resources Manager
1328 Pale San Vitores Rd., Tamuning, Guam 96913
Telephone: (671) 646-7803/8 • Facsimile: (671) 646-7809
Reservations: (671) 646-3962
Email: generalmanager@guamplaza.com; hr@guamplaza.com
Website: www.guamplaza.com
Rooms: 501 • Rates: From $120

Guam Reef Hotel
Yasuo Hoshino, General Manager
1317 Pale San Vitores Rd., Tamuning, Guam 96913
Telephone: (671) 646-6881 • Facsimile: (671) 649-6339
Email: yasuo.hoshino@guamreef.com
Website: www.guamreef.com
Rooms: 426 • Rates: $285

Hilton Guam Resort & Spa
Hiroki Sugie, General Manager
202 Hilton Rd., Tumon Bay, Guam 96913
Telephone: (671) 648-1835 • Facsimile: (671) 649-1190
Email: hiroki.sugie@hilton.com
Website: www.guamhilton.com
Rooms: 646 • Rates: From $170

Holiday Resort Guam
Kiyoshi Kawano, General Manager
881 Pale San Vitores Rd., Tamuning, Guam 96913
Telephone: (671) 647-7272/688-5505 • Facsimile: (671) 646-0867
Email: gmhrg@holidayresortguam.com
Website: www.holidayresortguam.com
Rooms: 250 • Rates: From $125
### HOTELS

<table>
<thead>
<tr>
<th>Name</th>
<th>Address</th>
<th>Phone</th>
<th>Fax</th>
<th>Email</th>
<th>Website</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Hotel Nikko Guam</strong></td>
<td>2255 Pale San Vitores Rd., Tamuning, Guam 96913</td>
<td>(671) 649-7147 • Facsimile: (671) 649-7168</td>
<td>Email: <a href="mailto:hafaadai@outriggerguam.com">hafaadai@outriggerguam.com</a>;</td>
<td>Website: <a href="http://www.outriggerguam.com">www.outriggerguam.com</a></td>
<td>Rooms: 600 • Rates: From $375</td>
</tr>
<tr>
<td><strong>Surestay Hotel by Best Western Guam Airport South</strong></td>
<td>122 Haslao St., Barrigada, Guam 96913</td>
<td>(671) 647-7100 • Facsimile: (671) 647-7101</td>
<td>Email: <a href="mailto:informationservice@surestayguam.com">informationservice@surestayguam.com</a></td>
<td>Website: <a href="http://www.surestayguam.com">www.surestayguam.com</a></td>
<td>Rooms: 60 • Rates: From $80</td>
</tr>
<tr>
<td><strong>The Westin Resort Guam</strong></td>
<td>105 Gun Beach Rd., Tamuning, Guam 96913</td>
<td>(671) 647-1020 • Facsimile: (671) 647-0999</td>
<td>Email: <a href="mailto:nick.song@westinguam.com">nick.song@westinguam.com</a>;</td>
<td>Website: <a href="http://www.westinguam.com">www.westinguam.com</a></td>
<td>Rooms: 432 • Rates: From $180</td>
</tr>
<tr>
<td><strong>Wyndham Garden Guam</strong></td>
<td>240 Ypao Beach Rd., Tamuning, Guam 96913</td>
<td>Tel: 646-3060 • Facsimile: 646-3059</td>
<td>Email: <a href="mailto:guestservices@wgguam.com">guestservices@wgguam.com</a></td>
<td>Website: <a href="http://www.wyndhambgarden.com">www.wyndhambgarden.com</a></td>
<td>Rooms: 144 • Rates: From $175</td>
</tr>
</tbody>
</table>

### Active Members

<table>
<thead>
<tr>
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<td>Website: <a href="http://www.wyndhambgarden.com">www.wyndhambgarden.com</a></td>
<td>Rooms: 144 • Rates: From $175</td>
</tr>
</tbody>
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To become a member, contact the Guam Hotel & Restaurant Association
Tel: (671) 649-1447
Email: info@ghra.org
[www.ghra.org](http://www.ghra.org)
## Facility  Room Name  Room Size  Banquet  Cocktail  Classroom  Theatre  Wedding Chapel
---
### Grand Plaza Hotel
- Maganu'ga 483 sq ft  -  - 30 50  -  -
- Restaurants
  - Cuisine  Capacity
  - Izumio Karaoke  Bar and Lounge  -
  - Wagoa Restaurant  Korean  -
  - Port of Mocha  Coffee Suite  -
  - Mekia Chamoru  Chamoru  -

### Guam Plaza Resort
- Kahalia 2 5,900 sq ft  280 300 270 350  -  -
- Blue Coral 1,312 sq ft  60 60 39 80  -  -
- Restaurants
  - Cuisine  Capacity
  - Nana's Cafe  Steak and Seafood, International  120
  - Salsi BBQ  Steak and Seafood BBQ  360
  - Rootz Hill's Grillhouse  Asian Cuisine  177

### Guam Reef Hotel
- Bayview 253 sq m  120 180 120 180  -  -
- Sky Room  -  50 60 30 80  -  -
- Infinity Beach Bar 300 sq m  140 200  -  -
- Restaurants
  - Cuisine  Capacity
  - Rico & Rico Restaurant  Asian Pacific  180
  - Yashiku-yo Sango  Japanese-Italian Western Pacific  -
  - Top of the Reef 18th Floor, Beach Tower 60
  - Egg & Things  Breakfast  -
  - Sand Dune  Deli / Lobby Lounge  -
  - Century XXI  -  -  -  -

### Hard Rock Café Guam, aka Hard Rock Café Guam Co.
- Erik Ocampo Pendon VIP Room 650 sq ft  55-60 55-60 40-45 projector/white screen  -
- Restaurants
  - Cuisine/Location  Capacity
  - Hard Rock Café Guam  American, local and Asian specialties / Tumon  340

## Facility  Room Name  Room Size  Banquet  Cocktail  Classroom  Theatre  Wedding Chapel
---
### Hilton Guam Resort & Spa
- Micronesian Room 3,690 sq ft  230 350 120 325  -  -
- Chuchuko Room 992 sq ft  75 113 44 72  -  -
- Chichikko Room 825 sq ft  40 86 36 45  -  -
- Gallery 1,680 sq ft  120 150 70 100  -  -
- Koko Room  2,020 sq ft  80 80 48 90  -  -
- Coffee Cino Private  -  - 18 44  -  -
- Board Room 1 340 sq ft  -  -  -  -  -  -

### Holiday Resort Guam
- Chief Motapang 4,983 sq ft  360 400 200 500  -  -
- Chief Godao 1,173 sq ft  40 60 36 70  -  -
- Chief Hurao 1,345 sq ft  50 65 36 75  -  -
- Chief Agueren 1,175 sq ft  40 60 35 50  -  -
- Chief Kepuha 1,291 sq ft  50 65 36 75  -  -
- Gadao/Hurao/Alu/Kepuha 5,037 sq ft  240 260 108 290  -  -
- Fountain Area 3,346 sq ft  50-120 150  - 180  -
- La Brasserie Restaurant 8,058 sq ft  400 500  - 450  -

### Hotel Nikko Guam
- Tan Ballroom 394 sq m  280 500 250  -  -
- Tan Maria 83 sq m  30 60 40  -  -
- Tan Tomas 85 sq m  30 60 40  -  -
- Tan Bita 87 sq m  30 60 40  -  -
- Roburta Court 348 sq m  150 400  -  -
- Southern Cross 45 sq m  16  -  -  -
- Magellan Function Room 259 sq m  100-100 100 90  -
- Garden Magellan Side 346 sq m  300 400  -  -
- Garden BBQ Side 855 sq m  300 600 90  -

### Wedding Chapel
- Crystal Chapel  -  -  -  -  -  70
- Restaurants
  - Cuisine  Capacity
  - Magellan International Buffet 200
  - Sunrise Beach BBQ  BBQ Optional Tour 300
  - Benkay Japanese 132
  - Benkay Private Room 132
  - Emerald Private Room 12
  - Jade Private Room 12
  - Jade Stream A & B Private Room 30
  - Fountain Lounge 24
  - Toh-sea Chinese 178
  - Bougainvillea Poolside Bar 20
  - Carina Magic Dinner Show Dinner Theater 112
### Facility | Room Name | Room Size | Banquet | Cocktail | Classroom | Theatre | Wedding Chapel
--- | --- | --- | --- | --- | --- | --- | ---
**Hotel Santa Fe**  
Barley A. Jackson  
President  
Telephone: [671] 647-8855  
**Restaurant**  
Cuisine  
Capacity
---  
Sunset View Room  
384 sq ft  
30  
30
---  
Ocean View Room  
242 sq ft  
15  
15
---  
Bartley A. Jackson Sunset View Room  
384 sq ft  
30  
30
---  
President Ocean View Room  
242 sq ft  
15  
15
---  
Hotel Santa Fe  
Telephone: [671] 647-8855  
**Restaurant**  
Cuisine  
Capacity
---  
California Pizza Kitchen  
---  
American, Italian, Asian  
---
---  
Magelan  
418 sq m  
200
---  
Outward Beach Resort  
Yoshihito Kameishi  
General Manager  
Telephone: [671] 647-9200  
**Restaurant**  
Cuisine
---  
VIP Room  
91 sq m  
50  
50
---  
Zaffre  
880 sq m  
450  
800  
540  
700
---  
CEO and Nicklaus  
202 sq m  
100  
120  
50  
70
---  
General Manager  
Kanta A  
317 sq m  
100  
160  
80
---  
Bili  
166 sq m  
64  
64
---  
Clubhouse Gallery  
300 sq m  
150  
200
---  
Sano  
---  
46  
60
---  
Magelan  
418 sq m  
200
---
---  
LeoPalace Resort  
Toots Del  
VIP Room  
91 sq m  
50  
50
---  
Zaffre  
880 sq m  
450  
800  
540  
700
---  
CEO and Nicklaus  
202 sq m  
100  
120  
50  
70
---  
General Manager  
Kanta A  
317 sq m  
100  
160  
80
---  
Bili  
166 sq m  
64  
64
---  
Clubhouse Gallery  
300 sq m  
150  
200
---  
Sano  
---  
46  
60
---  
Magelan  
418 sq m  
200
---
---  
Lotte Hotel Guam LLC  
Tei Reyes-Burnes  
F&B Director  
Telephone: [671] 471-0000  
**Restaurant**  
Cuisine
---  
Crystal Ballroom  
479 sq m  
340  
320  
600
---  
Charles I  
65 sq m  
30  
27  
50
---  
Charles II  
65 sq m  
30  
27  
50
---  
Charles III  
62 sq m  
30  
27  
50
---  
Emerald  
285 sq m  
120  
110  
220
---  
Emerald Pre-Function  
78 sq m  
---  
---
---  
Outback Steakhouse, aka Triple J Restaurant Group Inc.  
Selena Etch  
Proprietor  
Telephone: [671] 646-1543  
**Restaurant**  
Cuisine/Location  
Capacity
---  
Lago Café  
International  
131
---  
Tenkuyuzen  
Asian  
66
---  
Iki Restaurant  
Japanese  
58
---  
Eataliano  
Italian  
104
---  
Gold Club  
Various  
130
---
---  
Amphitheater  
15,000 sq ft  
900  
1,000  
---  
---
---
---
---
---
---
---  
Pacific Islands Club - Guam  
Amphitheater  
outdoor  
600
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---
### Facility: Pacific Star Resort & Spa

**Mayeth DeGuzman**  
Senior Event Manager  
Telephone: (671) 648-1618

<table>
<thead>
<tr>
<th>Room Name</th>
<th>Room Size</th>
<th>Banquet</th>
<th>Cocktail</th>
<th>Classroom</th>
<th>Theatre</th>
<th>Wedding Chapel</th>
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</thead>
<tbody>
<tr>
<td>Chamorro Ballroom A-C</td>
<td>511 sq m</td>
<td>400</td>
<td>1,050</td>
<td>250</td>
<td>750</td>
<td>-</td>
</tr>
<tr>
<td>Ballroom A</td>
<td>170 sq m</td>
<td>118</td>
<td>300</td>
<td>90</td>
<td>253</td>
<td>-</td>
</tr>
<tr>
<td>Ballroom B</td>
<td>133 sq m</td>
<td>100</td>
<td>350</td>
<td>70</td>
<td>213</td>
<td>-</td>
</tr>
<tr>
<td>Ballroom C</td>
<td>199 sq m</td>
<td>150</td>
<td>445</td>
<td>120</td>
<td>320</td>
<td>-</td>
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<tr>
<td>Latte Room</td>
<td>111 sq m</td>
<td>80</td>
<td>240</td>
<td>60</td>
<td>170</td>
<td>-</td>
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<tr>
<td>Guam Room</td>
<td>153 sq m</td>
<td>80</td>
<td>225</td>
<td>60</td>
<td>160</td>
<td>-</td>
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<tr>
<td>Heritage Room</td>
<td>36 sq m</td>
<td>25</td>
<td>75</td>
<td>24</td>
<td>55</td>
<td>-</td>
</tr>
<tr>
<td>Coral Room</td>
<td>36 sq m</td>
<td>25</td>
<td>75</td>
<td>24</td>
<td>55</td>
<td>-</td>
</tr>
<tr>
<td>Pooq</td>
<td>129 sq m</td>
<td>90</td>
<td>250</td>
<td>60</td>
<td>190</td>
<td>-</td>
</tr>
<tr>
<td>The View</td>
<td>177 sq m</td>
<td>125</td>
<td>380</td>
<td>70</td>
<td>270</td>
<td>-</td>
</tr>
<tr>
<td>Le Patio</td>
<td>555 sq m</td>
<td>360</td>
<td>1,100</td>
<td>230</td>
<td>775</td>
<td>-</td>
</tr>
</tbody>
</table>

### Wedding Chapel

- **Tropical Fantasy Guam**  
  Promessa Chapel  
  120 sq m  
  -  
  -  
  -  
  30  
  -

### Restaurants

- **Manhattan Steakhouse**: American/Steak/Seafood  
  Capacity: 80

- **Pacific Star Café**: International  
  Capacity: 230

- **Sunset BBQ**: BBQ  
  Capacity: 300

- **Pool Bar**: Snack Bar/Sandwiches  
  Capacity: 50

- **Cigar Lounge**: Lounge/Bar  
  Capacity: 30

### P.H.R. Micronesia Inc., dba Hyatt Regency Guam

**Sophia Chu Wigsten**  
General Manager  
Telephone: (671) 647-1234

<table>
<thead>
<tr>
<th>Room Name</th>
<th>Room Size</th>
<th>Capacity</th>
</tr>
</thead>
<tbody>
<tr>
<td>Grand Ballroom A</td>
<td>2,240 sq ft</td>
<td>150 400 150 200</td>
</tr>
<tr>
<td>Grand Ballroom B</td>
<td>2,240 sq ft</td>
<td>150 400 150 200</td>
</tr>
<tr>
<td>Grand Ballroom C</td>
<td>2,240 sq ft</td>
<td>150 400 150 200</td>
</tr>
<tr>
<td>Combined A-B-C</td>
<td>6,720 sq ft</td>
<td>300 1,200 600 900</td>
</tr>
<tr>
<td>Santa Rosa</td>
<td>1,140 sq ft</td>
<td>90 160 90 200</td>
</tr>
<tr>
<td>Santa Rita</td>
<td>1,080 sq ft</td>
<td>80 160 80 200</td>
</tr>
<tr>
<td>Santa Rosa/Santa Rita</td>
<td>1,270 sq ft</td>
<td>130 200 130 250</td>
</tr>
<tr>
<td>Magellan</td>
<td>540 sq ft</td>
<td>36 60 36 50</td>
</tr>
<tr>
<td>San Vitores</td>
<td>540 sq ft</td>
<td>36 60 36 50</td>
</tr>
<tr>
<td>San Vicente</td>
<td>540 sq ft</td>
<td>36 60 36 50</td>
</tr>
<tr>
<td>Regent Beach House</td>
<td>1,620 sq ft</td>
<td>110 180 100 150</td>
</tr>
<tr>
<td>The Salon</td>
<td>1,560 sq ft</td>
<td>90 100 90 140</td>
</tr>
<tr>
<td>Regency Club Boardroom</td>
<td>325 sq ft</td>
<td>15 30 15 30</td>
</tr>
<tr>
<td>Glass Boardroom</td>
<td>325 sq ft</td>
<td>- - -</td>
</tr>
<tr>
<td>Wooden Boardroom</td>
<td>325 sq ft</td>
<td>- - -</td>
</tr>
</tbody>
</table>

### Wedding Chapel

- **Jewel by the Sea**  
  Capacity: 50

### Restaurants

- **Al Dente**: Italian  
  Capacity: 104
- **Nii**: Japanese  
  Capacity: 138
- **Breezes BBQ**: BBQ  
  Capacity: 112
- **Lobby Lounge**: Pastries, Pasta, Beverages  
  Capacity: 67
- **8 at Hyatt Gourmet Deli**: Coffee / Deli  
  Capacity: 140

### Port of Mocha Coffee House

**Sanjay Dewan**  
President  
Telephone: (671) 466-8164/1638

<table>
<thead>
<tr>
<th>Cuisine/Location</th>
<th>Capacity</th>
</tr>
</thead>
<tbody>
<tr>
<td>Port of Mocha Café</td>
<td>100</td>
</tr>
<tr>
<td>Port of Mocha Café</td>
<td>100</td>
</tr>
<tr>
<td>Guam Community College</td>
<td>100</td>
</tr>
<tr>
<td>Guam Premier Outlets</td>
<td>100</td>
</tr>
</tbody>
</table>

A visit to Navasana Spa is a voyage to inner and outer beauty. Come with us on a journey to tranquility with therapies from time-honored traditions dedicated to help you restore and enhance your natural glow and energy. Discover true relaxation at Navasana Spa.

Email spareservation@outriggerguam.com  
or call 649-9000 / 647-9720 for more information.
### Facilities

<table>
<thead>
<tr>
<th>Royal Orchid Hotel Guam</th>
<th>Room Name</th>
<th>Room Size</th>
<th>Banquet</th>
<th>Cocktail</th>
<th>Classroom</th>
<th>Theatre</th>
<th>Wedding Chapel</th>
</tr>
</thead>
<tbody>
<tr>
<td>Ronald Su</td>
<td>Orchid Room 1</td>
<td>2,520 sq ft</td>
<td>100</td>
<td>140</td>
<td>120</td>
<td>120</td>
<td>-</td>
</tr>
<tr>
<td>Vice President</td>
<td>Orchid Room 3</td>
<td>1,040 sq ft</td>
<td>50</td>
<td>60</td>
<td>45</td>
<td>70</td>
<td>-</td>
</tr>
<tr>
<td></td>
<td>Orchid Room 1 and 3</td>
<td>3,560 sq ft</td>
<td>150</td>
<td>200</td>
<td>165</td>
<td>190</td>
<td>-</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Restaurants</th>
<th>Cuisine/Location</th>
<th>Capacity</th>
</tr>
</thead>
<tbody>
<tr>
<td>Tony Roma’s Restaurant</td>
<td>American/IF Level</td>
<td>195</td>
</tr>
<tr>
<td>Capricciosa Restaurant</td>
<td>Italian/IF Level</td>
<td>90</td>
</tr>
<tr>
<td>Chinese Restaurant</td>
<td>Korean/IF Level</td>
<td>-</td>
</tr>
<tr>
<td>Hotel Restaurant</td>
<td>American/IF Level</td>
<td>93</td>
</tr>
<tr>
<td>Calvi House Restaurant</td>
<td>Korean/IF Level</td>
<td>54</td>
</tr>
<tr>
<td>Ebisu Restaurant</td>
<td>Japanese/IF Level</td>
<td>97</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Sandcastle, Globe, The Beach, TaoTao Tasi, dba Baldyga Group</th>
<th>Room Name</th>
<th>Room Size</th>
<th>Banquet</th>
<th>Cocktail</th>
<th>Classroom</th>
<th>Theatre</th>
<th>Wedding Chapel</th>
</tr>
</thead>
<tbody>
<tr>
<td>Mark S. Baladyga Showroom</td>
<td>200</td>
<td>550</td>
<td>550</td>
<td>-</td>
<td>-</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>Chairman and CEO</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Telephone: (671) 440-8000</td>
<td></td>
<td></td>
<td></td>
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<table>
<thead>
<tr>
<th>Restaurants</th>
<th>Cuisine/Location</th>
<th>Capacity</th>
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</thead>
<tbody>
<tr>
<td>Sandcastle</td>
<td>Dinner Theater</td>
<td>475</td>
</tr>
<tr>
<td>Globe</td>
<td>Night Club</td>
<td>680</td>
</tr>
<tr>
<td>The Beach</td>
<td>Beach Restaurant Bar</td>
<td>150</td>
</tr>
<tr>
<td>The Beach Deck</td>
<td>Beach Restaurant Bar</td>
<td>130</td>
</tr>
<tr>
<td>Taftas Foyer</td>
<td>Big Q Dinner Show</td>
<td>450</td>
</tr>
<tr>
<td>Unnil Foyer</td>
<td>870 sq ft</td>
<td>35</td>
</tr>
<tr>
<td>Putton Room</td>
<td>608 sq ft</td>
<td>30</td>
</tr>
<tr>
<td>I Pikorn Room</td>
<td>418 sq ft</td>
<td>20</td>
</tr>
<tr>
<td>Mistys Beach Bar</td>
<td></td>
<td>-</td>
</tr>
<tr>
<td>Waterfall</td>
<td></td>
<td>-</td>
</tr>
<tr>
<td>Taste</td>
<td></td>
<td>50</td>
</tr>
<tr>
<td>Sea Grill Restaurant</td>
<td></td>
<td>-</td>
</tr>
<tr>
<td>Andrea Rosal Manager</td>
<td></td>
<td>-</td>
</tr>
<tr>
<td>Telephone: (671) 66-637</td>
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<td></td>
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<table>
<thead>
<tr>
<th>Thornton Laguna Guam Resort</th>
<th>Room Name</th>
<th>Room Size</th>
<th>Banquet</th>
<th>Cocktail</th>
<th>Classroom</th>
<th>Theatre</th>
<th>Wedding Chapel</th>
</tr>
</thead>
<tbody>
<tr>
<td>Kevin Tsuuri</td>
<td>Ocean Siena Ballroom I</td>
<td>3,481 sq ft</td>
<td>300</td>
<td>600</td>
<td>300</td>
<td>400</td>
<td>-</td>
</tr>
<tr>
<td>General Manager</td>
<td>Ocean Siena Ballroom II</td>
<td>3,481 sq ft</td>
<td>300</td>
<td>600</td>
<td>300</td>
<td>400</td>
<td>-</td>
</tr>
<tr>
<td>Telephone: (671) 66-2222</td>
<td>Media Room I</td>
<td>702 sq ft</td>
<td>30</td>
<td>40</td>
<td>30</td>
<td>40</td>
<td>-</td>
</tr>
<tr>
<td></td>
<td>Media Room II</td>
<td>702 sq ft</td>
<td>30</td>
<td>40</td>
<td>30</td>
<td>30</td>
<td>-</td>
</tr>
<tr>
<td></td>
<td>Media Room III</td>
<td>-</td>
<td>30</td>
<td>40</td>
<td>30</td>
<td>30</td>
<td>-</td>
</tr>
<tr>
<td></td>
<td>Laguna Square I</td>
<td>-</td>
<td>80</td>
<td>160</td>
<td>-</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td></td>
<td>Laguna Square II</td>
<td>-</td>
<td>160</td>
<td>320</td>
<td>-</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td></td>
<td>Attilio Square</td>
<td>-</td>
<td>250</td>
<td>500</td>
<td>-</td>
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<table>
<thead>
<tr>
<th>Restaurants</th>
<th>Cuisine/Location</th>
<th>Capacity</th>
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</thead>
<tbody>
<tr>
<td>Bayside BBQ</td>
<td>BBQ</td>
<td>150</td>
</tr>
<tr>
<td>La Cascata</td>
<td>International</td>
<td>220</td>
</tr>
<tr>
<td>The President (Nippon)</td>
<td>Japanese</td>
<td>90</td>
</tr>
<tr>
<td>Suttori’s Point</td>
<td>Sandwiches</td>
<td>Open</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Starts Guam Golf Resort, dba Starts Guam Resort Hotel</th>
<th>Room Name</th>
<th>Room Size</th>
<th>Banquet</th>
<th>Cocktail</th>
<th>Classroom</th>
<th>Theatre</th>
<th>Wedding Chapel</th>
</tr>
</thead>
<tbody>
<tr>
<td>Noboru Izumi General Manager</td>
<td>La Luna</td>
<td>-</td>
<td>120</td>
<td>-</td>
<td>-</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>Telephone: (671) 632-1111</td>
<td>-</td>
<td>70-80</td>
<td>70-80</td>
<td>-</td>
<td>-</td>
<td>-</td>
<td>-</td>
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<tbody>
<tr>
<td>SENSUI</td>
<td>Japanese</td>
<td>120</td>
</tr>
<tr>
<td>La Luna</td>
<td>Outdoor BBQ</td>
<td>100</td>
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### Restaurants

<table>
<thead>
<tr>
<th>Cuisine/Location</th>
<th>Capacity</th>
</tr>
</thead>
<tbody>
<tr>
<td>Global Fusion</td>
<td>350</td>
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<table>
<thead>
<tr>
<th>Cuisine/Location</th>
<th>Capacity</th>
</tr>
</thead>
<tbody>
<tr>
<td>Seafood/Coastal/</td>
<td></td>
</tr>
<tr>
<td>International</td>
<td></td>
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</tbody>
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<table>
<thead>
<tr>
<th>Restaurants</th>
<th>Cuisine/Location</th>
<th>Capacity</th>
</tr>
</thead>
<tbody>
<tr>
<td>Tony Roma’s / Capricciosa aka WDI International</td>
<td>Restaurant</td>
<td>Cuisine/Location</td>
</tr>
<tr>
<td>Suguru Ishiguro Chief Operating Officer, Guam/Hawaii/L.A.</td>
<td>Tony Roma’s Times Square</td>
<td>American/Tumon</td>
</tr>
<tr>
<td>Telephone: (671) 66-753</td>
<td>Capricciosa Royal Orch</td>
<td>Italian/Tumon</td>
</tr>
<tr>
<td>Capricciosa Pacific Place</td>
<td>Italian/Tumon</td>
<td>157</td>
</tr>
<tr>
<td>Capricciosa Agana</td>
<td>Italian/Wagahita</td>
<td>197</td>
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<table>
<thead>
<tr>
<th>Wyndham Garden Guam</th>
<th>Room Name</th>
<th>Room Size</th>
<th>Banquet</th>
<th>Cocktail</th>
<th>Classroom</th>
<th>Theatre</th>
<th>Wedding Chapel</th>
</tr>
</thead>
<tbody>
<tr>
<td>Sudhir Li President</td>
<td>Maga’Ila Meeting Room</td>
<td>2,141 sq ft</td>
<td>-</td>
<td>50</td>
<td>50</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>Telephone: (671) 66-3297</td>
<td>Restaurants</td>
<td>Cuisine/Location</td>
<td>Capacity</td>
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<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Grill &amp; Curry</td>
<td>Asian/American Fusion/Lobby</td>
<td>Coffee Shop &amp; Lobby</td>
<td>100</td>
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<thead>
<tr>
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</tr>
</thead>
<tbody>
<tr>
<td>Suttori’s Point</td>
<td>Sandwiches</td>
<td>Open</td>
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<tr>
<th>Restaurants</th>
<th>Cuisine/Location</th>
<th>Capacity</th>
</tr>
</thead>
<tbody>
<tr>
<td>Stars Guam Golf Resort, dba Starts Guam Resort Hotel</td>
<td>Room Name</td>
<td>Room Size</td>
</tr>
<tr>
<td>Noboru Izumi General Manager</td>
<td>La Luna</td>
<td>-</td>
</tr>
<tr>
<td>Telephone: (671) 632-1111</td>
<td>-</td>
<td>70-80</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Restaurants</th>
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<th>Capacity</th>
</tr>
</thead>
<tbody>
<tr>
<td>SENSUI</td>
<td>Japanese</td>
<td>120</td>
</tr>
<tr>
<td>La Luna</td>
<td>Outdoor BBQ</td>
<td>100</td>
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</table>

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<tr>
<th>Restaurants</th>
<th>Cuisine/Location</th>
<th>Capacity</th>
</tr>
</thead>
<tbody>
<tr>
<td>Tony Roma’s Hotel by Best Western Guam</td>
<td>Room Name</td>
<td>Room Size</td>
</tr>
<tr>
<td>Arnel Ocasas</td>
<td>Dining (non-smoking)</td>
<td>-</td>
</tr>
<tr>
<td>Guam Business Director</td>
<td>Patio Dining</td>
<td>-</td>
</tr>
<tr>
<td>Telephone: (671) 66-8443</td>
<td>Party Room</td>
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<table>
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<td>Noboru Izumi General Manager</td>
<td>La Luna</td>
<td>-</td>
</tr>
<tr>
<td>Telephone: (671) 632-1111</td>
<td>-</td>
<td>70-80</td>
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<td>120</td>
</tr>
<tr>
<td>La Luna</td>
<td>Outdoor BBQ</td>
<td>100</td>
</tr>
</tbody>
</table>
3M Company  
Jessica T. Cruz, Account Representative  
215 Rojas St., Ste. 106, Harmon, Guam 96911  
Telephone: (671) 649-9161 • Facsimile: (671) 646-7114  
Email: jtcruz@mmm.com  
Website: www.3m.com

Advance Management Inc.  
Monty A. McDowell, CEO/Principal Broker  
198 Adrian Sanchez St., Ste. 7, Harmon, Guam 96913  
Telephone: (671) 649-6488 • Facsimile: (671) 646-3739  
Email: monty.mcdowell@amiguam.com  
Website: www.amiguam.com

Agilysis NV, LLC  
Wilson Lu, Regional Director  
Agilysis HK Ltd. Suite 2705, 27/F, 148 Electric Road, North Point, Hong Kong  
Telephone: (852) 2526-1750  
Email: wilson.lu@agilysis.com  
Website: www.agilysis.com

All Star Inc.  
dba Quality Business Systems  
Reyva Cruz, Operations Manager  
720 S. Marine Corps Dr., Tamuning, Guam 96913  
Telephone: (671) 646-3575 • Facsimile: (671) 646-3576  
Email: rcruz@allstarcopier.com

American President Lines aka APL  
Charlie S. Hermosa, General Manager  
Camacho Landmark Center, 509 S. Marine Corps Dr., Tamuning, Guam 96913  
Telephone: (671) 649-6488 • Facsimile: (671) 646-3739  
Email: charlie.hermosa@apl.com  
Website: www.apl.com

AM Insurance  
Annmarie T. Muna, General Manager/President  
P.O. Box 2797, Hagåtña, Guam 96932  
Telephone: (671) 477-2632 • Facsimile: (671) 477-2602  
Email: amuna@amibrokers.com  
Website: www.amibrokers.com

Ambros Inc.  
Thomas G. Shimizu, General Manager  
P.O. Box A, Hagåtña, Guam 96932  
Telephone: (671) 649-1826 • Facsimile: (671) 647-2632  
Email: tgs@ambrosguam.com  
Website: www.budguam.com

American Printing Corporation  
Frank C. Yu, President  
256 Chalan San Antonio, Tamuning, Guam 96913  
Telephone: (671) 649-0712  
Email: apc@teleguam.net

ANZ Bank  
Clarke Schuermann, President and CEO  
P.O. Box EQ, Hagåtña, Guam 96932  
Telephone: (671) 649-9020 • Facsimile: (671) 647-9091  
Email: clarke.schuermann@anz.com  
Website: www.anz.com/guam

Approved Forwards of Guam  
Dewitt Moving & Storage  
Corine Napoleon-Berking, General Manager  
P.O. Box 12788, Tamuning, Guam 96931  
Telephone: (671) 648-1800 • Facsimile: (671) 646-0034/04  
Email: ezedewitt@dewittguam.com  
Website: www.dewittguam.com

Archway Inc.  
dba The Beverage Source and I Love Guam Company  
Richard Chan, Owner and President  
Mika Caldwell, Owner and Vice President  
P.O. Box 25867, GNS, Guam 96921  
Telephone: (671) 647-5683 • Facsimile: (671) 647-4044  
Email: mika@archwayinc.biz  
Website: www.archwayinc.biz

ASC Trust Corporation  
David J. John, President  
Adal’s Capitol Plaza, Ste. 110, 120 Father Duenas Ave., Hagåtña, Guam 96910  
Telephone: (671) 477-2724 • Facsimile: (671) 477-2729  
Email: david.john@ascpacific.com  
Website: www.ascpacific.com

Asia Pacific Energy Systems (Guam)  
Noel DelRosario, Guam/CNMI Regional Manager  
346 Route 3 Dededo, GU 96929  
Telephone: (671) 787-5309  
Email: ndelrosario@hawaiienergysystems.com  
Website: www.hawaiienergysystems.com

Atkins Kroll Inc.  
Alex Hammett, President  
443 S. Marine Corps Dr., Tamuning, Guam 96913  
Telephone: (671) 649-6410 • Facsimile: (671) 646-5952  
Email: alex.hammett@atkguam.com  
Website: www.atkguam.com

Bank of Guam  
Joaquin Cook, President and CEO  
P.O. Box 2797, Hagåtña, Guam 96932  
Telephone: (671) 477-2637 • Facsimile: (671) 479-3676  
Email: mail@bankofguam.com  
Website: www.bankofguam.com

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<tbody>
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Email: lalcorn@gfsgroup.com
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GALA DINNER / GOLDEN LATTE AWARDS
6:00pm to 1:00am, Sat., March 7 @ Hyatt Regency Guam

BOARD OF DIRECTORS – MONTHLY MEETING
10:30am to 11:30am, Wed., March 18 @ GHRA

GENERAL MEMBERSHIP MEETING (1ST)
11:30am to 1:00pm, Thu., March 19 @ Hilton Guam Resort & Spa

APRIL
BOARD OF DIRECTORS – MONTHLY MEETING
10:30am to 11:30am, Wed., April 15 @ GHRA

BASKETBALL LEAGUE
April 26 – June 21 @ Tamuning Gym/Dededo Sports Complex

MAY
TOURISM MONTH
May 1 – May 31

BOARD OF DIRECTORS MONTHLY MEETING
10:30am to 11:30am, Wed., May 20 @ GHRA

GHRA SOCIAL
6:00pm to 9:00pm, Tue., May 26 @ TBA

JUNE
PACIFIC HOTEL AND RESTAURANT (PHARE)
10:00am to 4:00pm, June 4 & June 5 @ Hyatt Regency Guam

PHARE BARTENDING COMPETITION
9:00pm to 1:00am, Fri., June 5 @ TBA

GHRA/JGTA KEEP GUAM CLEAN
6:00am to 8:30am, Sat., June 13 @ Matapang Beach Park

BOARD OF DIRECTORS – MONTHLY MEETING
10:30am to 11:30am, Wed., June 17 @ GHRA

GENERAL MEMBERSHIP MEETING (2ND)
11:00am to 1pm, Thu., June 18 @ Outrigger Beach Resort Guam

JULY
BOARD OF DIRECTORS – MONTHLY MEETING
10:30am to 11:30am, Wed., July 15 @ GHRA

HERO AWARDS
11:30am to 1:30pm, Fri., July 24 @ TBA

AUGUST
BOARD OF DIRECTORS – MONTHLY MEETING
10:30am to 11:30am, Wed., Aug. 19 @ GHRA

IN-DOOR VOLLEYBALL FRIENDSHIP TOURNAMENT
August 19 – September 28 @ Dededo Sports Complex

GHRA SOCIAL
6:00pm to 9:00pm, Tue., Aug 25 @ TBA

SEPTEMBER
INTERNATIONAL HOUSEKEEPING GALA CELEBRATION
6:00pm to 10:00pm, Sat., Sept. 12 @ Dusti Thani Guam

BOARD OF DIRECTORS – MONTHLY MEETING
10:30am to 11:30am, Wed., Sept. 16 @ GHRA

GENERAL MEMBERSHIP MEETING (3RD)
11:30am to 1:00pm, Thu., Sept. 17 @ Guam Plaza Resort

BOWLING LEAGUE
Sept. 27–Nov. 15 @ CENTRAL LANES, Century Plaza Tamuning

OCTOBER
BOARD OF DIRECTORS – MONTHLY MEETING
10:30am to 11:30am, Wed., Oct. 21 @ GHRA

NOVEMBER
28th ANNUAL TOURISM CUP CHAMPIONSHIP GOLF TOURNAMENT
11:00 SHOW 12:00 GO, Sat. & Sun., Nov. 7 & 8 @ TBA

BOARD OF DIRECTORS – MONTHLY MEETING
10:30am to 11:30am, Wed., Nov. 11 @ GHRA

GENERAL MEMBERSHIP MEETING (4TH) (BOARD ELECTIONS)
11:30am to 1:00pm, Thurs., Nov. 12 @ Pacific Star Resort Guam

GHRA/JGTA KEEP GUAM CLEAN
6:00am to 8:30am, Sat., Nov. 21 @ Matapang Beach Park

DECEMBER
BOARD OF DIRECTORS – MONTHLY MEETING
10:30am to 11:30am, Wed., Dec. 9 @ GHRA
COMMITTEE MEETINGS CALENDAR

**Engineering & Environmental Committee**
1st Thu once every quarter, 1:30 p.m.
January 8 @ Fiesta Resort Guam
March 4 @ Outrigger Guam Beach Resort
May 6 @ Westin Resort Guam
July 1 @ Hotel Nikko Guam
September 2 @ Hyatt Regency Guam
November 4 @ DFS Guam

**Food & Beverage / PR & Marketing Committees**
1st Tue of every month, 6:00 p.m.
February 5 @ Sheraton Laguna Guam
April 2 @ Fiesta Resort Guam
May 7 @ Sea Grill Restaurant
September 3 @ Guam Reef
October 1 @ Outrigger Guam Beach Resort
November 5 @ Hilton Guam Resort & Spa

**Executive Housekeeping Committee**
2nd Thu of every month, 11:00 a.m.
January 9 @ Fiesta Resort Guam
February 13 @ Pacific Guam
March 12 @ TBA
April 9 @ TBA
May 14 @ Pacifc Islands Club
June 11 @ LeoPalace Resort Guam
July 9 @ TBA
August 13 @ Hilton Guam Resort & Spa
September 10 @ Outrigger Beach Resort
October 8 @ Pacific Star Guam
November 5 @ Hotel Nikko Guam

**Human Resources & Educational Committee**
3rd Wed of every other month, 2:00 p.m.
January 15 @ Hyatt Regency Guam
March 18 @ Hyatt Regency Guam
May 20 @ Hyatt Regency Guam
July 15 @ Dusit Thani Guam Resort
September 16 @ Outrigger Guam Beach Resort
November 18 @ DFS Guam

**Safety & Security Committee**
1st Wed of every other month, 1:30 p.m.
January 8 @ Fiesta Resort Guam
March 4 @ Outrigger Guam Beach Resort
May 6 @ Westin Resort Guam
July 1 @ Hotel Nikko Guam
September 2 @ Hyatt Regency Guam
November 4 @ DFS Guam

**Social Sports Events**

**SOFTBALL LEAGUE**
January 27, 2020 – April 19, 2020
Tiyan Field, Barrigada

**BASKETBALL LEAGUE**
April 26, 2020 – June 21, 2020
Dededo Sports Complex
Tamuning Gym

**IN-DOOR VOLLEYBALL**
August 19, 2020 – September 28, 2020
Dededo Sports Complex

**BOWLING LEAGUE**
September 27, 2020 – November 15, 2020
Central Lanes, Century Plaza, Tamuning

OVERSEAS PROMOTIONS CALENDAR

**DATE** | **PROMOTION** | **VENUE** | **MARKET**
---|---|---|---
**February**
February 01-09, 2020 | PSA Travel Tour Expo 2020 | Manila | Philippines
February 05-11, 2020 | Taipei Lantern Festival | Taipei | Taiwan
February 2020 | PSA Executive Board Meeting | Thailand | Pacific
February 10-15, 2020 | PSA Adventure Travel & Responsible Tourism Conference Market 2020 | Kota Kinabalu, Sabah | Pacific
**March**
March/April 2020 (TBA) | PATA Micronesia Chapter 1st Tri-Annual Meetings for 2020 & PATA Executive Board Meeting | TBC | Pacific
March 25-28, 2020 | IT&C M (Incentive Travel & Conventions Meetings) | Shanghai | China
March 15-17, 2020 | Maitland Association Travel Trade Agents (MATA) Fair 2020 | Kudat | New Market Dev.
**April**
April 17-19, 2020 | Asia Dive Expo (ADEX) 2020 | Singapore | New Market Dev.
**May**
May 2020 (TBA) | PATA Annual Summit 2020 and PATA Executive Board Meeting | Ras Al Khaimah | Pacific
May 20 (TBA) | IT&C M (Incentive Travel & Conventions Meetings) | Osaka | Japan
May 30-31, 2020 | Scuba Show 2020 & VR Market Outreach | Long Beach, California | North America
May 26-June 04, 2020 | PW 2020 | Las Vegas | North America
May 2020 (TBA) | GVB China Roadshow | Beijing, Shenzhen, Chengdu | China
**June**
June 2020 (TBA) | Matsu Tour International Travel Roadshow | Seoul | Korea
June 2020 (TBA) | Seoul International Tourism Industry Fair (KOTFA) 2020 | Seoul | Korea
**July**
July 2020 (TBA) | PATA Executive Board Meeting | TBC | Pacific
July 2020 (TBA) | Travel Madness Expo | Manila | Philippines
July 2020 (TBA) | Kastwek Festival | Kota Kinabalu | Philippines
July/August 2020 (TBA) | PATA Micronesia Chapter 2nd Tri-Annual Meetings for 2020 | TBC | Pacific
July/August 2020 (TBA) | Taiwan-Guam Delicacy Event & Taichung Travel Fair | Taichung | Taiwan
**August**
Aug./Sept. 2020 (TBA) | Travel Mart (TMT) | Manila & Cebu Philippines | Guam Sales Presentation
Aug. 20 (TBA) | Apple Travel Rehsio 2020 | Kota Kinabalu | New Market Dev.
**September**
September 2020 (TBA) | Made Tour Travel Mart | Seoul | Korea
September 2020 (TBA) | PSA Travel Mart (P/TM) 2020 | TBC | Pacific
September 2020 (TBA) | Malaysia Association Travel Trade Agents (MATA) Fair 2020 | Kota Kinabalu | New Market Dev.
September 2020 (TBA) | 26th Pacific Islander Festival Association (PIFA) & Guam Product Seminar 2020 | San Diego | North America
**October**
October 2020 (TBA) | JATA Travel Expo - Japan 2020 | Okinawa | Japan
**December**
December 2020 (TBA) | PATA Micronesia Chapter 3rd Tri-Annual Meetings for 2020 | TBC | Pacific
GUAM’S ELECTED LEADERS

Congressman
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35TH GUAM LEGISLATURE

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**MAYORS’ COUNCIL OF GUAM**

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Facsimile: 472-6124

Agat
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Telephone: 565-4330/35/36
Facsimile: 565-4126

Christopher J. Fejeran, Vice Mayor
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Telephone: 565-2352 (Gym)/565-2524

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Dededo
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637/647-8240 (Youth Center)
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Mangon-Moto-Maite
Rudy A. Paza, Mayor
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Telephone: 472-6786/6909
Facsimile: 472-6494

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Telephone: 472-3232/5
Facsimile: 477-2674

Sanita Ritto
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565-4332/34
Facsimile: 565-3222

Sinajana
Robert RDC Hofmann, Mayor
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Telephone: 472-6705/477-3323/3929
Facsimile: 472-5084

Rudy D. Intarte, Vice Mayor
Email: rudyintarte@gmail.com

**EXECUTIVE OFFICERS**

**President**
Mayor Melissa B. Savares, Dededo

**Vice President**
Mayor Robert RDC Hofmann, Sinajana

**Secretary**
Mayor Dorsie F. Lupin, Inarajan

**Treasurer**
Mayor Jesse L.G. Alig, Piti

**Sergeant-At-Arms**
Vice Mayor Jesse P. Bautista, Barrigada

**EXECUTIVE CENTRAL OFFICE**

**Executive Director**
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**Administrative Assistant (Deputy)**
Mary D. Cruz-Sablan
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Facsimile: 477-8777

**Administration Staff**
Jo Ann A. Charfauros
John A. Blas
Elaine R.A. Schaaf
Dawn M. Perez
[ 2020 ]

NATIONAL HOLIDAYS

USA
Jan. 1 New Year’s Day
Jan. 20 Martin Luther King Day
Feb. 17 Presidents’ Day
May 25 Memorial Day
July 3 Independence Day (observed)
July 4 Independence Day
Sep. 7 Labor Day
Oct. 12 Columbus Day
Nov. 11 Veterans’ Day
Nov. 26 Thanksgiving Day
Dec. 25 Christmas Day

Guam
Jan. 1 New Year’s Day
Jan. 20 Martin Luther King Day
Feb. 17 Presidents’ Day
Mar. 2 Guam History and Chamorro Heritage Day
May 25 Memorial Day
July 3 Independence Day (observed)
July 4 Independence Day
July 21 Liberation Day
Sep. 7 Labor Day
Oct. 12 Columbus Day
Nov. 2 All Souls Day
Nov. 11 Veterans’ Day
Nov. 26 Thanksgiving Day
Dec. 8 Our Lady of Camarin Day
Dec. 25 Christmas Day

Northern Mariana Islands
Jan. 1 New Year’s Day
Jan. 20 Martin Luther King Day
Feb. 17 Presidents’ Day
Mar. 4 Commonwealth Covenant Day
Apr. 10 Good Friday
May 25 Memorial Day
July 3 Independence Day (observed)
July 4 Independence Day
July 12 Commonwealth Cultural Day
Nov. 4 Citizenship Day
Nov. 11 Veterans’ Day
Nov. 26 Thanksgiving Day
Dec. 8 Constitution Day
Dec. 25 Christmas Day

Taiwan
Jan. 1 Founding of the Republic of China and New Year’s Day
Jan. 25-29 Chinese New Year
Feb. 8 Lantern Festival
Feb. 28 Peace Memorial Day
Apr. 3 Children’s Day
Apr. 3 Qingming Festival (observed)
Apr. 4 Qingming Festival
Jun. 25 Dragon Boat Festival
Oct. 1 Mid-Autumn Festival
Oct. 9 National Day (observed)
Oct. 10 National Day

Korea
Jan. 1 New Year’s Day
Jan. 25-27 Korean New Year
Mar. 1 Independence Movement Day
May 5 Children’s Day
Apr. 30 Buddha’s Birthday
June 6 Memorial Day
Aug. 15 Liberation Day
Sep. 30-Oct. 2 Harvest Festival
Oct. 3 National Foundation Day
Oct. 9 Hangeul Proclamation Day
Dec. 25 Christmas Day

Hong Kong
Jan. 1 New Year’s Day
Jan. 25-28 Chinese New Year
Apr. 4 Ching Ming Festival
Apr. 10 Good Friday
Apr. 13 Easter Monday
May 1 Labor Day
Apr. 30 Buddha’s Birthday
June 25 Tuen Ng (Dragon Boat) Festival
July 1 Hong Kong Special Administrative Region Establishment Day
Oct. 1 National Day
Oct. 2 Day After Mid-Autumn Festival
Oct. 26 Chung Yeung Festival
Dec. 25 Christmas Day
Dec. 26 Boxing Day

Japan
Jan. 1 New Year’s Day
Jan. 13 Coming of Age Day
Feb. 11 National Foundation Day
Feb. 23 Emperor’s Birthday
Feb. 24 Emperor’s Birthday (observed)
Mar. 20 Spring Equinox
Apr. 29 Showa Day
May 4 Greenery Day
May 5 Children’s Day
May 8 Constitution Memorial Day
July 23 Marine Day
July 25 Aug. 9 Tokyo Olympics
Aug. 11 Mountain Day
Sep 21 Respect for the Aged Day
Sep. 22 Autumnal Equinox Day
Oct. 12 Health and Sports Day
Nov. 3 Culture Day
Nov. 23 Labor Thanksgiving Day
Dec. 3 New Year’s Eve

China
Jan. 1 New Year’s Day
Jan. 24-30 Spring Festival
Jan. 24-30 Chinese New Year
May 1 Labour Day
June 25-27 Dragon Boat Festival
Oct. 1 Mid-Autumn Festival
Oct. 1 National Day
Oct. 1-7 National Day Golden Week

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Thank You Guam for 20 wonderful years!
SMART BUSINES SOLUTIONS DESIGNED FOR YOU

Partner with DOCOMO PACIFIC to get Smart Business Solutions that are custom designed for your specific needs and goals.

Mobile Services
Cable TV
Data Solutions
• Broadband Internet
• Fiber Internet
• GPS Tracking Services
• Carrier Ethernet
• Business Phone
• Enterprise Wi-Fi
Carrier Services
• Carrier Ethernet
• Data Center
• Satellite/Teleport

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